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Annual Program Report

Regulatory Oversight Report on the Use of Nuclear Substances in Canada: 2020 Rapport annuel sur les programmes

Rapport de surveillance réglementaire sur l'utilisation des substances nucléaires au Canada : 2020

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Summary

This Commission member document (CMD) presents the *Regulatory Oversight Report on the Use of Nuclear Substances in Canada: 2020.*

Through inspections, reviews and assessments, Canadian Nuclear Safety Commission staff concluded that licensees in the medical, industrial, academic and research, and commercial sectors have made adequate provisions to protect the health, safety and security of persons and the environment.

There are no actions requested of the Commission. This CMD is for information only.

Résumé

Le présent document à l'intention des commissaires (CMD) présente le *Rapport de surveillance réglementaire sur l'utilisation des substances nucléaires au Canada : 2020.*

Au moyen d'inspections, d'examens et d'évaluations, le personnel de la Commission canadienne de sûreté nucléaire a conclu que les titulaires de permis dans les secteurs médical, industriel, commercial, universitaire et de recherche ont pris les dispositions nécessaires pour protéger la santé, la sûreté et la sécurité des personnes et de l'environnement.

Aucune mesure n'est requise de la part de la Commission. Ce CMD est présenté à titre informatif uniquement.

Signed/signé

09-September-2021

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Regulatory Oversight Report on the Use of Nuclear Substances in Canada: 2020







Regulatory Oversight Report on the Use of Nuclear Substances in Canada: 2020 2020

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From left to right: Inspection of a mobile linear accelerator unit Working with nuclear substances Inspection of a portable gauge Well logging source storage Storage location at a waste nuclear substance licensee

Table of Contents

Executive Su	ımmary		1
Use of Nucle	ar Substa	ances in Canada: 2020	3
1.0	Compl	iance Performance	4
	1.1	Management System	5
	1.2	Operating Performance	5
	1.3	Radiation Protection	5
	1.4	Security	6
	1.5	Environmental Protection and Conventional Health and Safety	6
	1.6	Compliance Efforts during the Pandemic	б
	1.7	Remote Inspections	8
2.0	Enforc	ement	9
3.0	Effecti	ve Doses to Workers	9
4.0	Report	ed Events	10
5.0	Stakeh	older Engagement	11
6.0	Conclu	ision	12
Appendix A:	Regulate	ory Program for the Use of Nuclear Substances	13
A.1	CNSC	regulatory effort	13
A.2	Licens	ing	13
A.3	Certifi	cation of prescribed equipment and transport packages	14
A.4	Certifi	cation of exposure device operators	14
A.5	Certifi	cation of Class II radiation safety officers	15
A.6	Record	l of Decision- Mississauga Metals and Alloys Exemption Request	15
Appendix B:	Complia	nce Performance	16
B.1	Manag	ement System	16
B.2	Operat	ing Performance	
B.3	Radiat	ion Protection	20
B.4	Securit	ty	
B.5	Inspec	tion rating, by sector	24
	B.5.1	Medical sector	24
	B.5.2	Industrial sector	
	B.5.3	Academic and research sector	
	B.5.4	Commercial sector	

Appendix C:	Enforcement Actions Issued in 2020	
Appendix D:	Doses to Workers	
D.1	Medical sector	
D.2	Industrial sector	
D.3	Academic and research sector	
D.4	Commercial sector	
Appendix E:	Reported Events	
Appendix F:	Inspections conducted in 2020	
Appendix G:	Compliance Rating Level	59
Appendix H:	Relevant Documents	
H.1	Act and regulations	
H.2	Regulatory documents	

Regulatory Oversight Report on the Use of Nuclear Substances in Canada: 2020 2020

Executive Summary

This document presents the Regulatory Oversight Report (ROR) produced by the Directorate of Nuclear Substance Regulation (DNSR) for the activities falling under its regulatory responsibilities: the use of nuclear substances and prescribed equipment in the medical, industrial, academic and research, and commercial sectors. This report also covers select waste nuclear substance licensees, regulated by the Directorate of Nuclear Cycle and Facilities Regulation, which are not reported on in other RORs.

To assess the safety performance of the licensees covered by this ROR, CNSC staff conducted regulatory oversight activities throughout 2020, including inspections, reviews of reports submitted by licensees, reviews of events and incidents, and general communication and exchanges of information with licensees. The results of these oversight activities show that the use of nuclear substances and prescribed equipment in Canada remains safe and secure.

In addition to performance results, the report will provide the Commission with information about stakeholder engagement, which is a critical element of the CNSC's regulatory approach. Given the breadth of licensees regulated in the area of nuclear substances, a particular focus is on reaching and engaging with licensee communities.

In 2020, the global COVID-19 pandemic impacted CNSC staff and licensees, as it did every other aspect of Canadian society. The CNSC activated its Business Continuity Plan on March 15, 2020, and all noncritical oversight activities, including routine on-site inspections, were suspended. While access to CNSC systems was initially limited, which temporarily affected licensing- and certification-related activities, the CNSC ensured that staff received the necessary equipment to work remotely within a short timeframe. As a result, and owing to the fact that the licensing and certification processes for nuclear substances and prescribed equipment were already largely digital, CNSC staff were able to conduct these activities with effectively no interruption of service during the pandemic. The biggest impact of the pandemic was on compliance activities, with the constraints to on-site inspections due to local health guidelines requiring CNSC staff to pivot to remote inspections for most of 2020

Due to the pause in inspections in the early stages of the pandemic, as well as the fact that remote inspections take longer than on-site inspections, CNSC staff conducted fewer inspections in 2020 – less than half the number of a typical year. This reduction in inspections unavoidably introduces an incremental increase in risk, taking into account that the prime responsibility for safety remains with the licensees. However, it is important to consider this risk in context: while it is possible that fewer inspections could lead to a slight increase in the probability of unsafe work practices among the licensees covered by this ROR, the consequences of any resulting incidents remain relatively low (on average) due to the nature of the nuclear substances and prescribed equipment used by these licensees.

Nonetheless, CNSC staff continue to treat any risk seriously and, as a result, staff undertook steps in 2020 to mitigate any risks introduced by the reduction in inspections:

- The revisions to the 2020 inspection plan were made on a risk-informed basis, with the revised plan maintaining a focus on the highest-risk category of licensees in the end, CNSC staff were successful in exceeding the revised plan for these high-risk inspections
- CNSC staff continued to monitor other performance indicators, including reviewing Annual Compliance Reports and reported events

- We maintained our capacity to respond quickly (in person, if necessary) to any reported event that could pose an immediate risk to health and safety
- We engaged in a campaign to reach out to our licensees, in order to assess their status and remind them of their responsibility for safety

As a result of these measures, it is CNSC staff's conclusion that the incremental increase in risk due to the reduction in inspections in 2020 remained acceptable. This conclusion is substantiated by the 2020 performance results presented in this ROR, which remained consistent with previous years and continued to demonstrate high levels of compliance across the sectors covered. That being said, it's important to note that the smaller sample size of inspections in 2020 makes it challenging to compare performance results year over year. The true impact on performance due to the effects of the pandemic will only be evident after trending data over a number of years – this is something that CNSC staff will continue to monitor closely.

While the increased risk after one year of fewer inspections remains manageable, a continued reduction in inspections moving forward could raise this risk. As such, CNSC staff will continue to apply a risk informed approach when it comes to compliance oversight and inspection planning, as the risk from COVID-19 change.

Based on the CNSC's strong regulatory oversight, flexibility, and immediate action responding to the pandemic, the evaluations presented in this report demonstrate that:

- compliance performance across all sectors was generally high, with licensees undertaking appropriate corrective actions for any instances of non-compliance
- all enforcement actions issued in 2020 were closed in a timely way
- doses to workers remained generally low, with 3 out of the 58,967 workers monitored reporting doses above the annual regulatory limit; while none of these resulted in negative health effects, the CNSC takes any exceedances of a regulatory dose limit seriously and requires the licensee to perform an acceptable investigation so the situation is not repeated
- all reported events were of low or negligible safety significance
- despite the challenges posed by COVID-19, the CNSC's risk-informed approach ensured the safety of nuclear substances and prescribed equipment in Canada.

Use of Nuclear Substances in Canada: 2020

The Regulatory Oversight Report on the Use of Nuclear Substances in Canada: 2020 summarizes the safety performance of 1,496 licensees, which hold a total of 2,079 licences. The CNSC authorizes licensees to use nuclear substances and prescribed equipment in the medical, industrial, academic and research, and commercial sectors. For a full description of the licensees covered within this report, refer to the <u>technical briefing to the Commission on Nuclear Substances in Canada</u> (CMD 18-M49) Additional data on licensees is available in <u>Appendix A</u>.

This ROR includes certain waste nuclear substances licensees that aren't covered in any other CNSC ROR. By request of the Commission, Appendix <u>A.6</u> specifically provides additional information on Mississauga Metals and Alloys, related to the record of decision for their exemption request.

CNSC staff use many metrics to evaluate licensees' safety performance. This report uses a subset of these which – when taken together – will provide a well-rounded picture of performance for the licensees covered by this report. The metrics used in this report are:

- compliance performance
- enforcement actions
- doses to workers
- reported events

To measure compliance performance, CNSC staff use a well-established Safety and Control Area Framework. The framework includes 14 safety and control areas (SCAs) covering all technical areas of regulatory oversight. While CNSC staff review and assess performance in each SCA (if applicable), only those that are most useful and applicable in providing a good overall indication of the safety performance of the licensees are covered in the ROR. These are: management system, operating performance, radiation protection, and security. The waste nuclear substance licences included in this report are covered within the commercial sector, and are the only licensees presenting performance data for the environmental protection and conventional health and safety SCAs. This is because, unlike the nuclear substance licensees, waste nuclear substance licensees have the potential for environmental releases as well as a potentially higher risk in the area of conventional health and safety.

In the past, stakeholders have requested that the packaging and transport SCA be included in this ROR. CNSC staff acknowledge that this is an important SCA, given the high volume of transportation activities associated with nuclear substance licensees. However, since the packaging and transport SCA does not apply universally to all nuclear substance licensees, it would be challenging to present performance data in a meaningful way in the ROR. Instead, a review of the reported events related to packaging and transport provides a more meaningful indicator for this SCA – see <u>Reported Events</u> for an analysis of this indicator.

In addition to the standard review of performance indicators, the 2020 ROR includes a specific analysis of the impacts of the COVID-19 pandemic on DNSR's regulatory oversight. After resolving system access challenges in the early weeks of the stay-at-home order, CNSC staff were able to maintain licensing and certification services under remote working conditions throughout 2020. Even prior to the pandemic, these activities were largely digital, resulting in minimal impacts from the COVID-19 pandemic. On the other hand, compliance efforts were affected by pandemic-related limitations to air and local travel, and due to the fact that some licensees limited their operations because of the pandemic. For example, some licensees in the medical sector were operating at reduced capacity and operating 2-3 days per week,

whereas other medical licensees were operating normally but with restricted activities to accommodate clinically urgent patients. In the industrial sector, some construction sites were closed and limiting site access, some staff were working from home, and some were working under restricted activities. As such, DNSR had to revise its original inspection plan to account for these constraints. The original (pre-pandemic) plan called for approximately 750 inspections; CNSC staff continued to monitor changing conditions throughout the year and adjusted the plan accordingly, leading ultimately to approximately 300 inspections planned for 2020. The revisions were conducted on a risk-informed basis, with priority given to the highest risk inspections. In the end, staff were successful in exceeding the plan, conducting a total of 371 inspections in 2020 - 178 of these were remote inspections and 193 were on-site. A detailed description of compliance effort during the pandemic is included in section 1.6 of the report.

This ROR will include data in both a body and appendices, where the main body of the report will provide a high-level overview of the CNSC's regulatory efforts, along with the licensees' performance; the detailed data to support this overview are found in the appendices.

1.0 Compliance Performance

<u>Appendix B</u> covers the full 2020 performance data, broken down by SCA, by sector and by sub-sector. In addition, the data show the 5-year performance trends within each of these categories.

During licensing and compliance activities, CNSC staff review the licensee's performance within each relevant SCA by reviewing licensee documents and conducting inspections. Owing to the broad nature of the different activities conducted by the licensees covered, not all SCAs apply to all activities or all licensees. All relevant SCAs are assessed during compliance inspections and reviews of licensees' documents, and a compliance rating is assigned for each SCA. Each SCA covers multiple items: some of these are administrative in nature and are considered relatively low risk, while others are linked to an immediate risk to health safety and security, and therefore any findings against these items during an inspection must be addressed immediately.

All required corrective actions arising from below-satisfactory performance are tracked and followed up by CNSC staff to ensure that all items of non-compliance are addressed to the satisfaction of the CNSC. For any instances of non-compliance that pose immediate risk to health, safety and security, enforcement actions may be taken, such as issuing orders. Administrative Monetary Penalties (AMPs) may also be used as part of a graduated approach to compliance, for issues that do not pose an immediate risk to health or safety.

Staff perform inspections to review and report on the licensee performance under the subset of SCAs evaluated. The following 4 SCAs are the most relevant indicators of safety performance for licensees in the sectors covered in this ROR: management system, operating performance, radiation protection and security. These SCAs are applicable to most of the licensees, and together provide an indication of licensees' overall safety performance. The exception is the waste nuclear substance licensees, for which this ROR presents performance results under 2 additional SCAs: environmental protection and conventional health and safety. A brief overview of each of these SCAs is provided below, with more detail provided in <u>Appendix B</u>.

Overall, as with past years, licensees showed satisfactory compliance ratings in the SCAs evaluated. A list of inspections performed in 2020 is available in <u>Appendix F</u>. Where items of non-compliance were identified, CNSC staff ensured that licensees took appropriate corrective actions. Licensees immediately addressed any items of non-compliance that had immediate risks to health, safety or security.

<u>Appendix B.5</u> presents the inspection results by sub-sector, which provides another perspective on licensee performance in 2020. These results demonstrate that the performance of the nuclear medicine sub-sector continues to be lower than other sub-sectors, particularly in the operating performance and radiation protection SCAs. CNSC staff continue to work on promoting compliance within this sub-sector, although progress on this front was difficult in 2020 given the challenges in inspecting nuclear medicine licensees this past year: accessing hospitals was difficult during the pandemic and CNSC staff furthermore recognized that these licensees needed to prioritize their resources on the response to COVID-19. As a result, the small number of inspections conducted for this sub-sector focused on those licensees where CNSC staff felt that additional regulatory oversight was required, whether due to poor past performance or because the inspections for those licensees were overdue. CNSC staff will continue to monitor this sub-sector in future, to see if further regulatory response is required.

Even though there were decreased numbers of inspections, due to limitations of travel and access to licensee sites, analysis of all licensee data demonstrated performance ratings were similar to previous years across all SCAs at the sector level. DNSR continued to use a risk-informed approach to inspections, and other compliance activities continued, such as reviews of Annual Compliance Reports (ACR), events, and dose data. Despite the lower number of inspections performed in 2020, CNSC staff are confident that the performance trends identified are a true indication of licensee performance. On the other hand, the smaller sample size this year makes it challenging to compare results year over year, which means it is not possible to draw meaningful conclusions from any apparent upward or downward trending in performance this year. As regulatory activities return to normal in future, subsequent RORs will more accurately identify any deviations in trends. DNSR will closely monitor performance in the coming years, to understand future impacts and adjust the regulatory oversight approach as required.

1.1 Management System

In 2020, licensees continued to maintain strong performance in the management system SCA. Overall, 96% of the licensees inspected received ratings of satisfactory for this SCA, and there were no unacceptable ratings. The management system SCA has been performing with similar results over the past few years.

Refer to <u>Appendix B.1</u> for additional information.

1.2 Operating Performance

Licensees' performance in the operating performance SCA slightly decreased from previous years. Of the licensees inspected, 83% received ratings of satisfactory for this SCA. There were no unacceptable ratings in this SCA.

Refer to <u>Appendix B.2</u> for additional information.

1.3 Radiation Protection

Licensee's overall performance in the radiation protection SCA improved from 2019, where 80% of licensees received ratings of satisfactory, compared to 84% with satisfactory ratings in 2020. Even though the total number of inspections was lower, the percent compliance for 2020 is similar to the previous 5 years performance for radiation protection. These ratings need to be considered in the context of lower numbers of inspections, and the reader should not place too much emphasis on these numbers as indicative of overall performance trending.

It is important to note that the revised *Radiation Protection Regulations* came into effect late in the reporting period for this ROR. Therefore, while a downturn in performance is possible immediately following the implementation of new regulatory requirements, no impact is yet evident but may impact the 2021 ROR. Refer to <u>Appendix B.3</u> for additional information.

There was 1 unacceptable rating for radiation protection for an industrial radiography licensee, resulting in CNSC staff issuing an order. The licensee has complied with the terms of the order and put corrective measures in place to address all items of non-compliance found during the routine Type II inspection that lead to the issuance of the order. The status of the order is closed and more details are found in table 17 of <u>Appendix C</u>.

1.4 Security

In 2020, licensees' performance in the security SCA remains consistent with the previous 5 years, where 93% of the licensees inspected demonstrated they have adequate provisions in place to prevent the loss, sabotage, illegal use, or illegal removal of nuclear substances and prescribed equipment in their care and control.

DNSR licensees continue to maintain strong compliance with applicable Security regulatory requirements, including the general requirements contained in the *General Nuclear Safety and Control Regulations*, as well as in REGDOC-2.12.3, *Security of Nuclear Substances: Sealed Sources and Category I, II and III Nuclear Material, Version 2*, applicable to sealed sources and radiation devices. REGDOC-2.12.3 came into force as a requirement for Category 1 and 2 sealed sources/radiation devices on in May, 2015, and for Cat 3/4/5 sealed sources/radiation devices in May, 2018. In spite of an initial, and expected, reduction in compliance ratings following these new regulatory requirements coming into force, data in the ROR's tables and graphs presents that licensees have regained their compliance with requirements under the Security SCA.

Refer to <u>Appendix B.4</u> for additional information.

1.5 Environmental Protection and Conventional Health and Safety

Performance in the environmental protection SCA and conventional health and safety SCA are reported on only for the waste nuclear substance subsector. No waste nuclear substance licensees received below expectations or unacceptable ratings in the environmental protection SCA. The waste nuclear substance licensees continue to manage and monitor environmental releases as a result of licensed activities. These releases were kept well below regulatory limits. There were 2 unplanned releases to the environment as a result of licensed activities in 2020. However, the radioactivity concentration of the first release was below unconditional clearance levels and the radioactivity concentration of the second release was well below the licensees' action levels. Therefore, the releases had no impact on the health, safety and security of persons or the environment.

No waste nuclear substance licensees received below expectations or unacceptable ratings in the conventional health and safety SCA. The licensees continue to implement a health and safety program in accordance with the applicable occupational health and safety legislation to protect the health and safety of their workers.

1.6 Compliance Efforts during the Pandemic

At the beginning of the pandemic, to ensure CNSC staff and licensee safety, the CNSC suspended all onsite inspections. During this pause in inspections, staff worked to establish contact with licensees to review their status of operations. For the most part, licensees were continuing to operate, in some manner, despite the pandemic. Once staff were comfortable with their knowledge about licensee operations, work pivoted to developing an approach for safely and effectively conducting compliance oversight under pandemic conditions. The initial inspection plan was revised to account for the time lost during the early lock-down, leading to an approximately 25% reduction in planned inspections. At the same time, CNSC staff devised processes and procedures for conducting remote inspections, along with a modified compliance verification strategy to help guide the decision as to which type of inspection to conduct, depending on the changing circumstances of the pandemic (see section 1.7 for more information on the experience with remote inspections). Successive waves of the pandemic throughout the year, combined with the realization that remote inspections were taking longer than originally expected, led to ongoing adjustments to the inspection plan. The original plan of approximately 750 inspections was ultimately reduced to approximately 300 planned inspections. In the end, CNSC staff were successful in exceeding this plan, conducting a total of 371 inspections in 2020 - 178 of these were remote inspections and 193 were on-site.

As always, CNSC staff applied a risk-informed approach to developing the initial inspection plan and then to each successive adjustment, maintaining at all times a focus on the highest-priority inspections. All high priority inspections in the revised 2020 plan were completed.

The 371 inspections conducted in 2020 represents approximately half the number carried out in a typical year. This reduction in inspections decreases the CNSC's ability to confirm the safe performance of its licensees. In addition, the reduced presence of inspectors on-site could lead to a decrease in licensee compliance with regulatory requirements. This doesn't mean fewer inspections automatically leads to an abrupt or significant spike in risk, but could rather introduce a gradual increase in probability that some licensees would engage in unsafe work practices. To put this in perspective, the CNSC has an established risk profile for the sectors covered by this ROR, which concludes that the *consequences* of an accident in these sectors (on average) would be relatively low – many licensees in these sectors deal with sealed sources contained in radiation devices or relatively small amounts of nuclear substances, with relatively low levels of radiation. By contrast, the risk profile has assessed the *probability* of an accident to be relatively high, due in part to the large number of licensees covered. A reduction in inspections could lead to an incremental increase in the probability of unsafe work practices leading to an accident, but would not increase the consequences of such an accident – as a result, the total risk level would only increase by a small amount.

In addition to this analysis of the risk profile, it is important to remember that inspections are not the only element of the CNSC's compliance oversight. Throughout 2020, CNSC staff continued to review Annual Compliance Reports submitted by licensees and continued to monitor reported events, both of which provide valuable indicators of safe performance. With all of this taken into account, CNSC staff have concluded that the risk posed by the reduced number of inspections conducted in 2020 remains acceptable.

That being said, CNSC staff recognize that conducting a reduced number of annual inspections is not sustainable going forward. There is a potential for licensee performance to decrease if not inspected regularly. In addition, reduced compliance performance information that would typically be gathered during on-site inspections would eventually impact CNSC staff's ability to make risk-informed licensing decisions. As such, staff are currently focused on re-calibrating the CNSC's regulatory oversight of nuclear substances licensees by steadily increasing the number of on-site inspections as vaccination rates rise and the risks from COVID-19 continue to decline. At the same time, we will continue to make use of the advantages offered by remote inspections, which are further described in the next section.

1.7 Remote Inspections

As noted, CNSC staff developed a modified compliance verification strategy in order to guide the decisions on which type of compliance activity to perform during the pandemic, on-site or remote. These decisions were made on a case-by-case basis, based on the status of the pandemic at that time, with the priority placed on the health and safety of both CNSC and licensee staff.

Fortunately, many inspections could be conducted remotely and staff verified most of the same criteria that would normally be checked as part of an on-site inspection. Remote verification was limited to examining records and photos provided by the licensee as well as conducting basic interviews with the radiation safety officer (RSO). Where possible, staff observed work being performed using videoconferencing software. Staff have deferred some inspections where it was not possible to perform them remotely. These fell into 2 main categories:

- Inspections where verifications of specific security-related regulatory requirements were not possible over remote means due to the sensitivity of information which needed to be exchanged;
- Inspections where independent verification by an inspector was required or where remote inspection technology was not available.

The 2 main challenges to remote inspections identified by staff were having a reliable and secure platform for meeting with the licensee and having an efficient way for licensees to securely send large amounts of documentation. In addition, remote inspections have proven to take longer than expected, and have typically taken longer to conduct than on-site inspections.

In the spirit of continuous improvement, staff collected and analyzed licensee feedback related to the remote inspection process. While licensees all reported that the process was effective and believed it was a positive experience, data gathering and the submission of the requested records was challenging.

Despite the shift to remote inspections, staff continued to respond on site for events, to issue enforcement actions or to perform specific on-site compliance activities if warranted. Staff performed any on-site oversight activities on a risk-informed basis in observance of relevant COVID-19 health protocols.

While they can be effective under certain circumstances, remote inspections do not provide a complete assessment of all performance-based activities. In comparison, on-site inspections allow staff to make better use of visual clues during interviews and they eliminate some of the limitations related to protected document access as well as physical observations of workers performing their tasks. Furthermore, the initial assumption was that remote inspections would take less time overall to complete, however the opposite was observed due to the additional planning required and logistical steps involved in planning remote inspections. Overall, while they are not sufficient on their own, remote inspections provide staff with a functional tool to monitor compliance and they will remain part of the compliance program moving forward, in combination with on-site inspections. Staff are now well placed to address any future disruptions in our ability to conduct on-site inspections during exceptional circumstances.

2.0 Enforcement

<u>Appendix C:</u> presents enforcement action data by sector over the past 5 years.

The CNSC uses a graduated approach to enforcement to encourage compliance. When non-compliance (or continued non-compliance) has been identified, CNSC staff assess the significance of the non-compliance and determine the appropriate enforcement action.

In 2020, the CNSC issued 4 orders and 2 administrative monetary penalties (AMPs) to licensees. Half of these enforcement actions were issued as a result of remote inspections, which further demonstrates the effectiveness of CNSC's regulatory oversight during a pandemic.

As DNSR completed roughly half the typical number of inspections per year, it was also observed that enforcement actions issued were also roughly half the typical number issued, when comparing to numbers in 2019. Although affected by many variables, enforcement actions tend to be issued as a result of inspections; as such, fewer inspections typically results in fewer enforcement actions. Most of the enforcement actions were taken against licensees in the industrial sector, consistent with trends from previous years. All enforcement actions are closed and the CNSC is satisfied that the licensees have addressed the conditions of the orders/AMPs.

3.0 Effective Doses to Workers

Appendix D presents the full datasets and additional information on effective doses to workers in 2020.

Licensees are required to keep radiation doses to persons below regulatory limits and as low as reasonably achievable (ALARA) in accordance with their radiation protection program referenced in their licence.

In 2020, doses were monitored for 58,967 workers in the 4 sectors. Of those workers, 22,861 were nuclear energy workers (NEWs). The remaining 36,106 were not designated as NEWs and are referred to as non-NEWs in the report. Exposures to radiation continued to be very low for workers covered in this ROR for 2020, consistent with previous reporting years.

In 2020, no NEWs received doses above the regulatory limit of 50 mSv per calendar year, while 3 non-NEWs reported dosimetry readings above the applicable dose limit of 1 mSv per calendar year. The 3 instances are described in the following paragraphs.

A non-NEW received a cumulative effective dose of 1.3 mSv, across 2 dosimetry periods. The worker received a dose of 0.93 mSv between the period of January to March 2020, which, while not above the annual regulatory dose limit, exceeded the licensee's action level. Under typical circumstances, the licensee would have removed the worker from any work likely to result in a further dose in order to avoid exceeding the annual limit. However, due to the COVID-19 pandemic, there was a delay in submission of dosimeters to the licensed dosimetry service provider, which caused a delay in the licensee becoming aware of the action level exceedance. As a result, the worker was allowed to continue working and received a further dose of 0.37 mSv between the period of July to September 2020 (the worker did not receive a dose between the period of April to June 2020 as no work was performed in that period due to the pandemic). The licensee determined that the worker did not follow the established safe work practices, which led to a higher than normal personal dose. An event initial report (EIR) was presented to the Commission in January 2021 in CMD 21-M10.

A non-NEW received an effective dose of 3.54 mSv, as reported for the dosimetry period between October 2019 and December 2019. Although this falls outside the period covered by this ROR, the Radiation Safety Officer received the dosimetry report from the National Dosimetry Service in March 2020, which is why this dose is included in the 2020 data. The licensee determined that part of the dose

was non-occupational and was received while the worker was caring for a relative who had undergone a nuclear medicine test in November 2019. The licensee's investigation was unable to identify with certainty any specific incident or event that could have resulted in a total dose reading of 3.54 mSv. A dose change request for the portion of the dose that was demonstrated to be non-occupational was approved. An EIR was presented to the Commission in September 2020 in CMD 20-M27.

A dosimeter assigned to a non-NEW worker recorded a dose of 1.28 mSv for the period from April to June 2020. The worker was only assigned to an area with a potential for dose exposure for 6 days out of the 3 month dosimetry period, and as is typical practice for this licensee, the employees work in teams of at least 2 people. All dosimetry reports for the other workers showed no dose received. The worker did not lose control of the dosimeter or leave the premises with the dosimeter. Considering there was no excess dose received by the other worker, and owing to the fact that there were no reported failures in access control procedures nor equipment failures during that period, it is highly unlikely that this dose was received from activities regulated by the CNSC; nonetheless, it remains in the 2020 data.

4.0 Reported Events

Appendix E presents a description of each event reported in 2020.

Licensees are required to have programs in place for the management of unplanned events and accidents. The events that warrant mandatory reporting and the content of the reports are set out in the NSCA, its regulations and the licence conditions. CNSC staff review, assess and track all events reported by licensees.

Since 2014, reported events have been ranked using the <u>International Nuclear and Radiological Event</u> <u>Scale (INES)</u>, a tool for communicating the safety significance of nuclear and radiological events to the public. Note that the scale is not a tool for comparing safety performances among facilities or organizations, but rather for effectively communicating the safety significance of events.

CNSC staff assessed 135 events related to nuclear substances and prescribed equipment in 2020 as seen in <u>Appendix E</u> figure 17. Of these events, 126 ranked as level 0 (no safety significance) under the International Nuclear and Radiological Event Scale (INES) and 7 were ranked as INES level 1 (anomaly).

Of the INES level 1 events, 3 involved doses to non-NEW workers above the 1 mSv dose limit; these were covered in the previous section. The other 4 were related to stolen portable gauges. There was one event involving a portable gauge that was reported stolen by the licensee back in 2013 and was recovered in 2020 after a member of the public found it in a warehouse and notified the CNSC. The CNSC was able to identify the licensee-owner, who was then able to safely recover the portable gauge and confirm that it was in good condition, with both sources in a shielded position. Two events involved the theft of portable gauges that were promptly recovered. Finally, there was one portable gauge that was reported stolen while it was stored in a parked vehicle, which has yet to be recovered. The portable gauge contains a category 4 sealed source, meaning that it is classified as "low risk" and is unlikely to be dangerous.

For all cases of events reported to the CNSC, licensees implemented appropriate response measures to mitigate the impacts of the events and to limit radiation exposure to workers and the public. CNSC staff reviewed the measures and found them to be satisfactory. More information on the events can be found in <u>Appendix E</u>.

As noted above, event data related to transport is a more meaningful indicator than licensee performance ratings for the Packaging and Transport SCA. Out of the 135 events reported in 2020, 31 (23%) were related to transport. For the most part (68%), these events related to minor motor vehicle accidents ("fender benders") where there was no damage to the package being transported and no injury to the

driver. None of the transport-related events were considered risk-significant; all were rated INES level 0. Given the high volume of packages containing radioactive material that are shipped on a regular basis in Canada, the small number of transport events reported in 2020 – all of which were of low risk significance – provide an indicator of the overall level of safety of this activity.

The number of reported events in 2020 is slightly lower than the previous 5 years, however is generally consistent with typical annual numbers. There was a lull in reported events in from March to June 2020, compared to previous years' monthly event data – this time frame corresponds to lock downs across the country. The number of events reported stabilized to average levels midway through the year, corresponding with some lockdowns being lifted and workers gradually returning to the workplace. The lower number of events observed in 2020 could be related to licensees restricting operations during the pandemic, however a more thorough analysis of data over the next few years will help to determine if the pandemic resulted in lower numbers.

5.0 Stakeholder Engagement

Stakeholder engagement and outreach activities are performed by the CNSC to facilitate communication on licenced activities and regulatory expectations between the CNSC, nuclear substance licensees, the public, and Indigenous communities.

Stakeholder engagement and outreach are critical elements of the CNSC's regulatory approach. Given the breadth of licensees regulated in the area of nuclear substances, a particular focus is on reaching and engaging with licensee communities, which leads to increased awareness and better understanding of the regulatory process and requirements. CNSC staff leverage a variety of fora to engage with licensees and promote the use of the tools that are developed to support their compliance with regulatory expectations.

In the early stage of the pandemic, CNSC staff conducted outreach activities to ascertain the operating environment of its licensees, and to verify that all licensees had maintained measures for the safety and security of their nuclear substances. The CNSC individually contacted each DNSR licensee to ensure communications were maintained during the pandemic, and requested updates related to the status of business activity, alternate contact means, and changes to key persons involved in the licensed activity. Specific information was also sought related to additional training required for workers, and the maintenance of required training related to radiation protection and transportation of dangerous goods.

Other CNSC outreach in 2020 included:

- A regulatory policy discussion hosted by the CNSC on February 12, on REGDOC 1.6.2 Developing and Implementing an Effective Radiation Protection Program for Nuclear Substances and Radiation Devices Licences
- DNSR Digest: six issues of the DNSR Digest an email containing brief articles of interest to DNSR licensees were distributed in 2020. Please note the DNSR Digest replaced the former DNSR Newsletter effective August 2020
- Working Groups:
 - The Radiography Working Group was hosted by the CNSC in 2020
 - There were 2 meetings with the Canadian Radiation Protection Association (CRPA) working group, 1 in person (before the pandemic) and 1 remote. Topics for such meetings are varied, focusing on items of mutual interest, and are intended to foster open communications between CRPA and the CNSC

- February 14 in person discussion on multi modality dose consideration in room approvals, general communication updates and update on REGDOCs
- December 11, virtual discussion on new Radiation Protection regulations, Comments from CRPA on ROR and general discussion of mutual interest

6.0 Conclusion

In 2020, the majority of the inspected licensees were in compliance with the expectations of the SCAs, and all of the enforcement actions taken in 2020 have been closed. Radiation exposure to workers in 2020 continues to be very low and consistent with previous years. For the events reported in 2020, the licensees implemented appropriate responses to address the events, as determined by CNSC staff. CNSC staff continued to host outreach with various stakeholders to keep the public, Indigenous communities and licensees informed.

Adapting to the pandemic environment allowed CNSC staff to leverage the use of alternate performance verification activities, such as remote inspections, and in 2020 the mix of remote and on-site inspections was sufficient to maintain regulatory oversight. However, CNSC staff conclude that remote inspections are most appropriate during exceptional circumstances, and will not be the standard moving forward, as the goal is to return to majority in-person inspections when appropriate and safe to do so.

Overall, CNSC staff saw no significant changes in the distribution of licences, compliance trending, or doses to workers for any of the sectors covered by the report. Licensees corrected identified items of noncompliance to the satisfaction of CNSC staff. Resulting from the CNSC's comprehensive regulatory oversight of the industry, the evaluations of findings for the SCAs demonstrates that licensees made acceptable provisions to protect health, safety, security, and the environment from the use of nuclear substances and prescribed equipment, and took the measures required to implement Canada's international obligations. Based on these evaluations, CNSC staff conclude that the use of nuclear substances and prescribed equipment in Canada remains safe and secure.

Appendix A: Regulatory Program for the Use of Nuclear Substances

This section presents additional regulatory data to complement the information provided in the main part of the document.

A.1 CNSC regulatory effort

Table 1: Licensing and certification in 2020, all sectors combined

Type of decision	Number of decisions
Licensing (issuance of new licenses, licence renewals, licence amendments, licence revocations and licence transfers)	1,484
Certification of prescribed equipment (radiation devices, Class II prescribed equipment and transport packages)	63
Certification of exposure device operators (EDOs) (issuance of new certification and renewal of certification)	393
Certification of Class II RSOs	24
Total	1,964

Table 2: CNSC staff direct effort for regulating the use of nuclear substances and prescribed equipment in 2020, all sectors combined

Activity	Person-days
Licensing	5,433
Certification	1,299
Compliance verification	4,966

A.2 Licensing

In 2020, there were 2,079 licences held for the use of nuclear substances and prescribed equipment (table 3). The licensees are located throughout Canada, as indicated in figure 1. Note the difference in total number of licenses in table 3 (2,079) versus figure 1 (2,035); this is because 44 licenses were issued to companies headquartered in other countries (primarily the United States) but that service prescribed equipment located in Canada.

Sector	2016	2017	2018	2019	2020
Medical	470	457	436	438	445
Industrial	1,308	1,287	1,259	1,228	1207
Academic and research	208	195	192	187	189
Commercial	254	252	248	237	238
Total	2,240	2,191	2,135	2,090	2,079

Table 3: Number of licences by sector, 2016-2020





A.3 Certification of prescribed equipment and transport packages

As seen in table 1, designated officers made 63 decisions related to the certification of prescribed equipment and/or transport packages.

A.4 Certification of exposure device operators

Licensees are required under the <u>Nuclear Substances and Radiation Devices Regulations</u> to permit only CNSC-certified personnel and supervised trainees to use exposure devices containing nuclear substances. In 2020, the CNSC certified 61 new exposure device operators (EDOs) and renewed the certifications of 332 others.

A.5 Certification of Class II radiation safety officers

All licensees that operate Class II nuclear facilities or that service Class II prescribed equipment must have a certified radiation safety officer (RSO) and a qualified temporary replacement. The RSO ensures that licensed activities are conducted safely and all regulatory expectations are met.

In 2020, the CNSC certified 24 Class II RSOs. No Class II RSOs were decertified in 2020.

A.6 Record of Decision- Mississauga Metals and Alloys Exemption Request

As requested by the Commission, CNSC staff report that, pursuant to paragraph 37(2)(c) of the NSCA, the DO made the decision to renew Mississauga Metals and Alloys' (MM&A) Waste Nuclear Substance Licence. The licence, WNSL-W2-3750.00/2022 is valid from May 1, 2021 until February 28, 2022, unless otherwise suspended, amended, revoked, replaced, or transferred.

The DO recognized that the Commission has granted MM&A a temporary exemption from the *Cost Recovery Fees Regulations*, based in part on the understanding that the licensee has committed to providing full payment of arrears in accordance with the Licence Activity Plan, which includes a payment plan, submitted as part of its application for a licence. A licence condition has been added to ensure that MM&A complies with the Licensed Activity Plan, and the elements of this Plan have been included in Appendix A of the MM&A licence. The licence condition states: "The licensee shall comply with the arrears payment schedule as set out in Appendix A of this licence." CNSC staff will monitor MM&A's payments of its arrears and will take appropriate action to respond to any non-compliance.

As part of its application for the renewal of its licence, MM&A submitted a revised Radiation Safety Manual and demonstrated that it has the qualifications to implement the radiation safety program. CNSC staff determined that this satisfies the conditions to close the Order that had been raised further to the November 2019 compliance inspection.

Appendix B: Compliance Performance

As previously noted in the body of the report, it is important to keep in mind when interpreting the data presented, that the decreased number of inspections due to the COVID-19 pandemic affected the performance metric sample size. Since the sample size in 2020 was much smaller than previous years, it is difficult to compare results year-over-year. As a result, the reader should not place too much emphasis on any apparent trending when interpreting performance results.

B.1 Management System

For the management system SCA, 96% of the licensees inspected ensured that adequate processes and programs were in place to achieve their safety objectives (figures 2 and 3). There were no unacceptable ratings in this SCA.

For any below expectation ratings, CNSC staff ensured that licensees took appropriate corrective actions.





Figure 3: Sector-to-sector comparison of inspection ratings meeting expectations for management systems, 2016- 2020



Number of Inspections	2016	2017	2018	2019	2020
Medical	207	106	110	155	44
Industrial	901	605	608	475	254
Academic and Research	73	71	85	73	9
Commercial	84	58	40	36	14
All sectors combined	1265	840	843	739	321

B.2 Operating Performance

For the operating performance SCA, 83% of the licensees inspected ensured that adequate processes and programs were in place to achieve their safety objectives (figures 4 and 5). There were no unacceptable ratings in this SCA.

For any below expectation ratings, CNSC staff ensured that licensees took appropriate corrective actions.

Figure 4: Inspection performance for operating performance, 2016-2020



Figure 5: Sector-by-sector comparison of inspections meeting expectations for operating performance, 2016 – 2020



B.3 Radiation Protection

For the radiation protection SCA, 84% of the licensees inspected ensured that adequate processes and programs were in place to achieve their safety objectives (figures 6 and 7).

One industrial licensee received an unacceptable rating in radiation protection. The licensee was issued an order (refer to order #1212 in <u>Appendix C</u> for further details). The licensee has complied with the terms of the order and put corrective measures in place to address all items of non-compliance found during the routine Type II inspection that lead to the issuance of the order. More details of the order can be found in table 17 of <u>Appendix C</u>. CNSC staff were satisfied with the corrective actions put in place by the licensee and the order is now closed.

For any below expectation ratings, CNSC staff ensured that licensees took appropriate corrective actions.

Figure 6: Inspection performance for radiation protection, 2016 – 2020



Figure 7: Sector-to-sector comparison of inspections meeting expectations for radiation protection, $2016-2020\,$



B.4 Security

For the Security SCA, 93% of the licensees inspected ensured that adequate processes and programs were in place to achieve their safety objectives (figures 8 and 9). None of the licensees received an unacceptable rating for the Security SCA.

For any below expectation ratings, CNSC staff ensured that licensees took appropriate corrective actions.



Figure 8: Inspection performance for security, 2016 – 2020

Figure 9: Sector-to-sector comparison of inspections meeting expectations for security, 2016 – 2020



Number of Inspections	2016	2017	2018	2019	2020
Medical	190	96	96	158	31
Industrial	830	552	587	457	116
Academic and Research	70	66	57	72	7
Commercial	69	50	46	32	9
All sectors combined	1159	764	786	719	163

Inspection rating, by sector **B.5**

B.5.1 Medical sector

Tables 4 to 7 in this appendix shows the inspection performance of licensees in the medical sector. The performance of the subsectors is shown for the years 2016 - 2020 as a percentage of the inspections that received satisfactory grades for the SCA and the total number of inspections where performance in that SCA was assessed. The number of inspections for the medical sector is the aggregate for the entire sector, including subsectors not highlighted.

A breakdown by subsector is not provided for the security SCA given the potentially sensitive information associated with that SCA.

Table 4: Management system percent of inspections meeting expectations (total number inspections
conducted) for subsector of the medical sector, 2016 – 2020

SCA	Subsector or sector	2016	2017	2018	2019	2020
Management system	Nuclear medicine	96% (174)	98% (91)	96% (103)	95% (103)	94% (47)
	Radiation therapy	67% (10)	82% (11)	50% (6)	100% (4)	0% (1)
	Veterinary nuclear medicine	100% (9)	100% (4)	100% (4)	75% (4)	(0)
	Medical sector	96% (216)	97% (110)	94% (117)	95% (163)	92% (48)

Note: Green indicates >85% of inspections in a year met or exceeded expectations for an SCA. Yellow indicates 80% - 85% of inspections in a year met or exceeded expectations for an SCA. Red indicates < 80% of inspections in a year met or exceeded expectations for an SCA.

Table 5: Operating performance percent of inspections meeting expectations (total number
inspections conducted) for subsector of the medical sector, 2016 – 2020

SCA	Subsector or sector	2016	2017	2018	2019	2020
Operating	Nuclear	86%	86%	77%	87%	77%
Performance	medicine	(184)	(90)	(104)	(155)	(48)
	Radiation	92%	89%	67%	100%	100%
	therapy	(24)	(18)	(12)	(21)	(2)
	Veterinary nuclear medicine	100% (9)	100% (4)	100% (4)	100% (3)	100% (1)
	Medical	88%	87%	77%	88%	77%
	sector	(228)	(116)	(124)	(176)	(51)

Note: Inspections for the nuclear medicine subsector were prioritized based on licensees that had not been recently inspected. The majority of completed inspections for this subsector were conducted onsite and at the beginning of the year, prior to the pandemic. The licensees that were inspected during this time were high priority, which led to an increase in findings. The smaller number of inspections completed in 2020 and the higher number of findings led to the overall decrease in performance for this SCA.

Table 6: Radiation protection percent of inspections meeting expectations (total number inspections)
conducted) for subsector of the medical sector, 2016 – 2020

SCA	Subsector or sector	2016	2017	2018	2019	2020
Radiation Protection	Nuclear medicine	77% (186)	75% (89)	74% (104)	70% (155)	73% (48)
	Radiation therapy	100% (24)	100% (19)	100% (12)	100% (13)	100% (2)
	Veterinary nuclear medicine	67% (9)	100% (4)	50% (4)	100% (3)	100% (1)
	Medical sector	80% (231)	81% (116)	77% (124)	74% (178)	76% (51)

Note: Inspections for the nuclear medicine subsector were prioritized based on licensees that had not been recently inspected. The majority of completed inspections for this subsector were conducted onsite and at the beginning of the year, prior to the pandemic. The licensees that were inspected during that period were high priority, which led to an increase in findings. The smaller number of inspections completed in

2020 and the higher number of findings led to the overall decrease in performance for this SCA. However, the areas identified as needing major improvements in 2019 had positive outcomes in 2020, probably due to the performed outreach activities.

 Table 7: Security percent of inspections meeting expectations (total number inspections conducted)

 for subsector of the medical sector, 2016 – 2020

SCA	Subsector or sector	2016	2017	2018	2019	2020
Security	Medical	86%	81%	91%	94%	97%
	Sector	(222)	(118)	(119)	(168)	(33)

B.5.2 Industrial sector

Tables 8 to 11 in this appendix shows the inspection performance of licensees in the industrial sector. The performance of the subsectors is shown for the years 2016 - 2020 as a percentage of the inspections that received satisfactory grades for the SCA and the total number of inspections where performance in that SCA was assessed. The number of inspections for the industrial sector is the aggregate for the entire sector, including subsectors not highlighted.

A breakdown by subsector is not provided for the security SCA given the potentially sensitive information associated with that SCA.

Table 8: Management system percent of inspections meeting expectations (total number inspectionsconducted) for subsector of the industrial sector, 2016 – 2020

SCA	Subsector or sector	2016	2017	2018	2019	2020
Management system	Portable gauge	98% (443)	99% (303)	98% (321)	100% (215)	98% (92)
	Fixed gauge	100% (205)	94% (130)	94% (112)	94% (124)	94% (94)
	Industrial radiography	97% (201)	96% (136)	96% (138)	98% (114)	98% (66)
	Oil well logging	100% (48)	100% (42)	98% (43)	100% (24)	89% (9)
	Industrial sector	98% (916)	98% (620)	97% (608)	98% (487)	96% (261)

Note: Green indicates >85% of inspections in a year met or exceeded expectations for an SCA. Yellow indicates 80% - 85% of inspections in a year met or exceeded expectations for an SCA. Red indicates < 80% of inspections in a year met or exceeded expectations for an SCA.

A significant reduced activity in the oil-well logging subsector, unrelated to the pandemic, lead to a large decrease in locations storing and using nuclear substances, resulting in reduced number of planned inspections in 2020. While compliance in the subsector was similar to past years, one slightly lower

performer combined with the low number of performed inspections lead to a decrease in performance for this subsector.

SCA	Subsector or sector	2016	2017	2018	2019	2020
Operating Performance	Portable gauge	87% (439)	82% (305)	86% (326)	82% (216)	82% (98)
	Fixed gauge	77% (205)	70% (136)	68% (111)	73% (124)	71% (94)
	Industrial radiography	94% (199)	89% (116)	88% (138)	93% (114)	98% (66)
	Oil well logging	90% (48)	93% (42)	86% (44)	100% (24)	100% (9)
	Industrial sector	86% (917)	82% (625)	83% (633)	83.9% (484)	82% (267)

Table 9: Operating performance percent of inspections meeting expectations (total numberinspections conducted) for subsector of the industrial sector, 2016 - 2020

Note: Inspections for the fixed gauge subsector were prioritized based on licensees that had not been recently inspected, licensees that were individually selected based on lower past compliance results, and licensee with specific conditions on their licence permitting specific activities with a greater risk to the safety of workers. This subsector grading has similar low results in the past few years due the way compliance is verified in assessing operating performance. A single finding related to a licensee's procedure will generally lead to a negative impact on the overall performance.

Table 10: Radiation protection percent of inspections meeting expectations (total number
inspections conducted) for subsector of the industrial sector, 2016 – 2020

SCA	Subsector or sector	2016	2017	2018	2019	2020
Radiation Protection	Portable gauge	84% (442)	82% (306)	84% (326)	74% (216)	83% (98)
	Fixed gauge	78% (205)	80% (132)	77% (111)	73% (124)	82% (94)
	Industrial radiography	92% (198)	90% (130)	91% (138)	92% (114)	86% (66)
	Oil well logging	79% (48)	86% (42)	91% (44)	92% (24)	89% (9)
	Industrial sector	84% (916)	84% (620)	85% (633)	79% (483)	84% (267)

Note: Inspections for the industrial radiography subsector were prioritized based on licensees that had not recently been inspected, licensees individually selected based on lower past compliance results, or where a follow-up compliance activity was deemed necessary. The first months of 2020 saw the majority of onsite inspections, and is also when findings with greater negative impacts on the grading were observed. This corresponds to the period of time when most of the inspections were prioritized based on licensees with lower past compliance history. A low number of inspections performed in the remaining months

combined with the past-history of lower performing licensees inspected at the beginning of the year, resulted in a lower grade in 2020.

Table 11: Security percent of inspections meeting expectations (total number inspections
conducted) for subsector of the industrial sector, 2016 – 2020

SCA	Subsector or sector	2016	2017	2018	2019	2020
Security	Industrial	95%	91%	94%	94%	92%
	Sector	(873)	(610)	(624)	(484)	(122)

B.5.3 Academic and research sector

Tables 12 to 15 in this appendix shows the inspection performance of licensees in the Academic and Research sector. The performance of the subsectors is shown for the years 2016 - 2020 as a percentage of the inspections that received satisfactory grades for the SCA and the total number of inspections for which performance in that SCA was assessed. The number of inspections for the Academic and Research sector is the aggregate for the entire sector, including subsectors not highlighted.

A breakdown by subsector is not provided for the security SCA given the potentially sensitive information associated with that SCA.

Table 12: Management system percent of inspections meeting expectations (total number inspections conducted) for subsector of the academic and research sector, 2016 – 2020

SCA	Subsector or sector	2016	2017	2018	2019	2020
Management	Laboratory					
system	studies and	97%	97%	99%	99%	100%
	consolidated	(71)	(73)	(84)	(74)	(9)
	use	~ /		~ /		
	Academic	070/	070/	000/	000/	100%
	and research	97%	97%	99%	99%	100%
	sector	(75)	(73)	(86)	(74)	(9)

Note: Green indicates >85% of inspections in a year met or exceeded expectations for an SCA. Yellow indicates 80% - 85% of inspections in a year met or exceeded expectations for an SCA. Red indicates < 80% of inspections in a year met or exceeded expectations for an SCA.

Table 13: Operating performance percent of inspections meeting expectations (total number inspections conducted) for subsector of the academic and research sector, 2016 – 2020

SCA	Subsector or sector	2016	2017	2018	2019	2020
Operating Performance	Laboratory studies and consolidated use	92% (75)	97% (74)	88% (86)	95% (74)	89% (9)
	Academic and research sector	91% (81)	97% (75)	88% (90)	95% (74)	90% (10)

SCA	Subsector or sector	2016	2017	2018	2019	2020
Radiation Protection	Laboratory studies and consolidated use	92% (75)	97% (74)	88% (86)	93% (74)	100% (10)
	Academic and research sector	91% (81)	97% (75)	88% (90)	93% (74)	100% (10)

Table 14: Radiation protection percent of inspections meeting expectations (total number inspections conducted) for subsector of the academic and research sector, 2016 – 2020

Table 15: Security percent of inspections meeting expectations (total number inspections conducted) for subsector of the academic and research sector, 2016 – 2020

SCA	Subsector or sector	2016	2017	2018	2019	2020
Security	Academic and research sector	96% (73)	96% (69)	79% (72)	99% (73)	100% (7)

B.5.4 Commercial sector

Table 16 shows the inspection performance of licensees in the commercial sector. The performance of the sectors is shown for the years 2016 - 2020 as a percentage of the inspections that received satisfactory grades for the SCA and the total number of inspections for which performance in that SCA was assessed. The number of inspections for the commercial sector is the aggregate for the entire sector.

Due to the small number of inspections in each subsector, a breakdown by subsector is not provided. Identifying trends would be difficult in subsectors due to the low number of licensees in many subsectors.

SCA	2016	2017	2018	2019	2020
Management	97%	93%	97%	97%	100%
System	(87)	(62)	(41)	(40)	(14)
Operating	92%	94%	92%	89%	88%
Performance	(91)	(67)	(48)	(36)	(17)
Radiation	92%	95%	100%	83%	100%
Protection	(90)	(63)	(46)	(48)	(19)
Security	99%	94%	93%	91%	93%
	(70)	(53)	(41)	(35)	(14)

 Table 16: Inspection performance for the commercial sector, 2016 – 2020

Note: Green indicates >85% of inspections in a year met or exceeded expectations for an SCA. Yellow indicates 80% - 85% of inspections in a year met or exceeded expectations for an SCA. Red indicates < 80% of inspections in a year met or exceeded expectations for an SCA.

Appendix C: Enforcement Actions Issued in 2020

As DNSR completed roughly half the typical number of inspections per year, it was also observed that enforcement actions issued were also roughly half the typical number issued, when comparing to numbers in 2019. Although affected by many variables, enforcement actions tend to be issued as a result of inspections; as such, fewer inspections typically results in fewer enforcement actions.

In 2020, CNSC staff issued 4 orders and 2 AMPs to licensees. The majority of the enforcement actions were issued to licensees in the industrial sector, consistent with previous years. A list of orders issued are included in table 17. A list of AMPs issued are included in Table 18.

All enforcement actions are closed and the CNSC is satisfied that the licensees have addressed the conditions of the orders/AMPs.



Figure 10: Sector-to-sector comparison of enforcement actions issued, 2016 – 2020

Table 17: Orders issued in 2020

Issue date (2020)	Order #	Location	Licensee	Sector, subsector	Licensee response	Closure date (2020)
January 16, 2020	1227	108 Maplecrete Road, Concord, ON L4K 1A4	Medagh Industrial Recycling Ltd	880, industrial	The licensee has complied with the terms of the order and transferred their single radiation device to a servicing company authorized to possess the device.	February 3, 2020
February 20, 2020	1212	441 Esna Park Drive Unit 19 Markham, ON L3R 1H7	Edward Wong & Associates	811, industrial	The licensee has complied with the terms of the order and put corrective measures in place to address all items of non-compliance found during the routine Type II inspection that lead to the issuance of the order.	April 16, 2020
March 10, 2020	0550	300 Prince Philip Drive St. Johns, NL A1B 3V6	Eastern Regional Health Authority	516, Commercial	The licensee has complied with the terms of the order and put corrective measures in place to address all items of non-compliance found during the routine Type II inspection that lead to the issuance of the order.	June 5, 2020
October 30, 2020	0841	4929 7th Line, Unit 2 Rockwood, ON N0B 2K0	Eric Haugen	826, Commercial	CNSC took additional enforcement action to arrange the seizure and safe storage of all radioactive material possessed and stored by Kodiak Quality Control Ltd. The order was closed once those actions were completed.	December 3, 2020

Issue date (2020)	Licensee	Amount	AMP Description
October 20, 2020	Interior Testing Services	\$1000	A portable gauge was shipped by the licensee with the shutter fully open, allowing higher levels of radiation exposure outside the package. This event violated IAEA Regulations related to shipment, labelling and packaging in accordance with the <i>Packaging and Transport of Nuclear Substances Regulations</i> , 2015 (PTNSR 2015).
March 20, 2020	Kodiak Quality Control Ltd.	\$2770	On November 30, 2020, the CNSC arranged the seizure and safe storage of all radioactive material possessed and stored by Kodiak Quality Control Ltd., a company based in Rockwood, Ontario. The company previously held a CNSC licence, which expired on October 31, 2020, that authorized it to possess, transfer, export and store nuclear substances and prescribed equipment for distribution purposes.

Appendix D: Doses to Workers

A total of 58,967 workers in the 4 sectors were monitored for occupational doses in 2020, 22,861 of whom were Nuclear Energy Workers (NEWs). The differences in doses to workers among sectors reflect the nature of the various activities within those sectors. Figure 11 shows the doses received by the 22,861 NEWs monitored in 2020, while figure 12 shows the doses of NEWs from 2016 to 2020.

Figure 11: Sector-by-sector comparison of annual effective doses to all NEWs reported by licensees in 2020





Figure 12: Annual effective doses to NEWs, 2016 – 2020, all sectors combined

Note: While the 2019 data stands, the licensee has since determined that the dose was non-personal and submitted a dose change request.

D.1 Medical sector

This appendix shows the doses received by NEWs in the medical sector, as reported to the CNSC in 2020 (figure 13). Note that the total number of NEWs shown in the medical sector row is the aggregate for the entire sector, including subsectors not highlighted. Results are similar to past years.

Figure 13: Doses to nuclear energy workers in the medical sector, by subsector reported in 2020. A breakdown by subsector is included.



D.2 Industrial sector

This appendix shows the doses received by NEWs in the industrial sector, as reported to the CNSC in 2020 (figure 14). Note that the total number of NEWs shown in the industrial sector row is the aggregate for the entire sector, including subsectors not highlighted. Results are similar to past years.





D.3 Academic and research sector

This appendix shows the doses received by NEWs in the academic and research sector, as reported to the CNSC in 2020 (figure 15). Note that the total number of NEWs shown in the academic and research sector row is the aggregate for the entire sector, including subsectors not highlighted. Results are similar to past years.

Doses received by NEWs working at the CNSC laboratory remained very low, with all workers receiving doses below 0.5 mSv.

Figure 15: Doses to nuclear energy workers in the academic and research sector reported in 2020. A breakdown by subsector is included.



D.4 Commercial sector

This appendix shows the doses received by NEWs in the commercial sector, as reported to the CNSC in 2020 (figure 16). Note that the total number of NEWs shown in the commercial sector row is the aggregate for the entire sector, including subsectors not highlighted. Results are similar to past years.





Appendix E: Reported Events

CNSC staff assessed 135 events related to nuclear substances and prescribed equipment in 2020. The number of reported events in 2020 is slightly lower than the previous 5 years, however is generally consistent with numbers reported over this time-period. Of these events, 126 ranked as level 0 (no safety significance) under the International Nuclear and Radiological Event Scale (INES) and 7 were ranked as INES level 1 (anomaly). Of all of the events reported, licensees implemented appropriate response measures to mitigate the impacts of the events and to limit radiation exposure to workers and the public. CNSC staff reviewed the measures and found them to be satisfactory.



Figure 17: Reported events from 2016 – 2020 all sectors combined

Note: Unplanned exposures include individuals crossing safety barriers while industrial radiography was occurring, skin contamination events, and any events where regulatory limits were exceeded.

Event ID	Date reported	INES rating	Event type	Sector	Event summary
4854	January 10	0	Device damaged	Industrial	Broken shutter on fixed gauge. Repair made.
4855	January 10	0	Device malfunction	Industrial	Shutter on fixed gauge stuck in open position. Gauge disposed of.
4856	January 11	0	Device malfunction	Industrial	Posi-lock mechanism on exposure device failed to engage. An old guide tube was the problem. Device sent for inspection and maintenance.
4861	January 16	0	Device malfunction	Industrial	Portable gauge shipped with open shutter received by servicing company
4864	January 17	0	Unplanned exposure	Industrial	Client employee (member of the public) crossed radiography barrier while shots in progress. No overexposure.
4865	January 17	0	Lost	Medical	Lost iodine-125 seed (category 5 sealed source). Not recovered.
4866	January 20	0	Unplanned exposure	Industrial	An operator error resulted in doses of 0.18 mSv and 0.01 mSv to NEWs. The worker failed to verify that the Posi-lock was engaged. No overexposure.
4867	January 21	0	Unplanned exposure	Medical	A NEW received skin contamination with technetium-99m while dispensing dose. Dose to left hand (extremity) was 263 mSv (below reg. limit). No overexposure.
4871	January 22	0	Breach of security	Academic	The motion detector of Gammacell area found unarmed and area unattended.
4874	January 24	0	Unplanned exposure	Medical	A NEW received skin contamination with iodine-131 while dispensing dose. Dose to skin was 95 mSv (below reg. limit). No overexposure.
4875	January 24	0	Lost	Medical	Lost iodine-125 seed (category 5 sealed source). Not recovered.
4876	January 25	0	Transport-MVA	Industrial	A vehicle carrying a portable gauge was involved in a motor vehicle collision. No damage to the package or the gauge. No injuries.
4877	January 27	0	Transport-MVA	Industrial	A vehicle carrying a portable gauge was involved in a motor vehicle collision. No damage to the package or the gauge. No leaks. No injuries.
WNS1	January 28	0	Transport	Commercial	Tear in transport package door seal. Metal bins inside the container intact. No contamination.
4879	January 29	0	Unplanned exposure	Industrial	An operator error resulted in doses of 0.04 mSv to NEW. The worker failed to verify that the source was fully retracted into the shielded position. No overexposure.
4884	February 6	0	Device malfunction	Industrial	Portable gauge with partially open shutter transported to servicing provider.
4885	February 10	0	Breach of security	Medical	Staff ID access card and hot lab key were lost. Found 3 days later.

Table 18: Events reported to CNSC in 2020

Event ID	Date reported	INES rating	Event type	Sector	Event summary
4903	February 10	0	Device malfunction	Industrial	Stuck shutter on fixed gauge. Able to close it. Device tagged out.
4887	February 12	0	Contamination	Industrial	Failed leak test on cobalt-60 source in fixed gauge (no personal contamination)
4890	February 12	0	Transport-MVA	Industrial	A vehicle carrying a portable gauge was involved in a motor vehicle collision (2 incidents). No damage to the package or the gauge. No injuries. Leak tests conducted; no leaks.
4891	February 19	0	Transport-MVA	Commercial	A vehicle carrying empty packages was involved in a minor vehicle collision. Very minor. No damage to the packages. No injuries.
4892	February 19	0	Device malfunction	Industrial	Gauge transported with partially open shutter.
4893	February 20	0	Transport issue	Industrial	Portable gauge received with damaged Type A package
4894	February 20	0	Breach of security	Academic	Alarm panel malfunctioned. Second alarm panel not armed.
4896	February 21	0	Device malfunction	Industrial	Source rod on portable gauge could not be retracted. With force, the rod was retracted to shielded position. Device cleaned.
4900	February 23	0	Breach of security	Medical	Alarm system not functioning but other controls in place. All nuclear substances accounted for.
4899	February 25	0	Transport-MVA	Industrial	A vehicle transporting a portable gauge was involved in a minor motor vehicle collision. No damage to the package or the gauge. No injuries.
4902	February 25	0	Device damaged	Industrial	Cracked source rod on portable gauge
4901	February 27	0	Device malfunction	Industrial	Portable gauge shipped with open shutter.
4925	February 28	0	Spill	Commercial	Major spill of 100 MBq fluorine-18 in quality control room
4939	February 28	0	Unplanned exposure	Medical	Medical Linac activated while technician still in the room. No measurable dose received. No overexposure.
WNS2	March 3	0	Transport	Commercial	Package damaged due to load shift during transport. No contamination
4906	March 4	0	Transport-MVA	Commercial	A vehicle carrying technetium-99m was involved in a minor motor vehicle collision. No damage to the packages. No injuries.
4908	March 6	0	Transport-MVA	Industrial	A vehicle carrying a portable gauge was involved in a motor vehicle collision. No damage to the gauge. No injuries.
4911	March 10	1	Unplanned exposure	Medical	A non-NEW exceeded regulatory limit (3.54 mSv) part of which was non- occupational dose (worker is caring for cancer patient at home) with corresponding dose change request.

Event ID	Date reported	INES rating	Event type	Sector	Event summary
4912	March 11	0	Device damaged	Industrial	A portable gauge was crushed at a construction site. No leaks. No overexposure.
4915	March 19	0	Unplanned exposure	Medical	Unplanned exposure to member of public (8.6 uSv) as a result of cremating a patient treated with Lu-77 prior to recommended waiting time.
4932	March 19	0	Unplanned exposure	Industrial	Vessel entry done contrary to procedure. 328 uSv to non-NEW. No over exposure.
4916	March 24	0	Spill	Medical	Spill > 100 EQ technetium-99m. A NEW received minor skin contamination (46 mSv). No overexposures.
4917	March 26	0	Transport issue	Commercial	Unfastened safety seal on Type A package
4923	April 7	0	Device malfunction	Industrial	Fixed gauge malfunction due to loss of power (with closed shutter). Unable to restart gauge after loss of power.
4927	April 18	0	Device malfunction	Industrial	Fixed gauge with shutter stuck in closed position. Gauge is now repaired.
4930	April 23	0	Device damaged	Industrial	Crushed portable gauge by asphalt roller. No overexposures. No loss of containment.
4940	April 27	0	Other	Medical	Flooding destroyed a nuclear medicine clinic. No loss in containment.
4934	April 27	0	Device damaged	Industrial	Flooding destroyed exposure devices. No loss of containment.
4935	April 29	1	Stolen	Industrial	A portable gauge (category 4) in a locked vehicle was stolen. Recovered the next day in an apartment.
4936	April 30	0	Transport-MVA	Commercial	A vehicle carrying technetium-99m was in a minor motor vehicle collision with a deer. No damage to the packages.
4941	May 4	0	Other	Industrial	Portable gauges flooded. No loss in containment.
4950	May 20	0	Transport-MVA	Industrial	A vehicle transporting a portable gauge was in a motor vehicle accident. The driver fell asleep. No damage to the gauge. No injuries.
4951	May 25	0	Spill	Medical	Spill > 100EQ of fluorine-18 with skin contamination. No overexposure.
4952	May 26	0	Device damaged	Industrial	Crushed portable gauge. No overexposure. No loss in containment
WNS3	June 2	0	Spill/ release	Commercial	Water leak due to cracked line. Contamination levels below unconditional clearance levels.
4955	June 3	1	Found	Industrial	A portable gauge (category 4) previously stolen, was recovered in the public domain in a warehouse. Recovered by licensee. No damages.
4957	June 8	0	Device malfunction	Industrial	Fixed gauge with shutter stuck in closed position.
4966	June 26	0	Transport issue	Industrial	Type A package with portable gauge inside melted when close to running generator. No loss in containment.

Event ID	Date reported	INES rating	Event type	Sector	Event summary
4967	June 27	0	Device damaged	Industrial	Steel bars landed on portable gauge and damaged casing. No loss in containment. No injury.
4970	July 7	0	Unplanned exposure	Medical	A non-NEW received skin contamination with technetium-99m while dispensing a dose. Dose to the hands was 28 mSv. No overexposure.
4988	July 7	0	Unplanned exposure	Medical	3 NEWs received skin contamination when fluorine-18 vial broke. Max dose to extremity 0.79 mSv. No overexposure.
4972	July 8	0	Spill	Medical	Spill > 100EQ of technetium-99m. Spill cleaned up. No skin contamination. No overexposures.
4974	July 14	0	Device damaged	Industrial	Cracked drive cable discovered during maintenance. No overexposures.
4975	July 16	1	Stolen	Industrial	A portable gauge (category 4) in a parked car was stolen. Both the car and the gauge were stolen. Local police were notified. Not recovered.
4976	July 16	0	Transport-MVA	Industrial	A vehicle transporting a portable gauge was involved in a minor rear-end vehicle collision. No damage to the gauge.
WNS4	July 16	0	Release	Commercial	Unauthorized release of wastewater. Estimated activity concentration below licensees' action level
4977	July 17	0	Transport-MVA	Industrial	A vehicle transporting a portable gauge was involved in a minor vehicle collision. The vehicle was hit on the side door. No damage to the gauge.
4978	July 21	0	Device damaged	Industrial	Truck ran over a portable gauge. No loss in containment. No overexposures.
4979	July 21	0	Transport-MVA	Industrial	A vehicle transporting a portable gauge was involved in a motor vehicle accident. The vehicle was hit on the side door. No damage to the gauge.
4981	July 22	0	Breach of security	Medical	Brachytherapy without secondary barrier in place for about a week. No actual breach. No nuclear substances missing.
4982	July 23	0	Transport issue	Industrial	Portable gauge transported outside its Type-A package.
4983	July 23	0	Device malfunction	Industrial	Malfunctioning radiography guide tube. No overexposures.
4985	July 24	0	Breach of security	Academic	Unavailability of site security personnel. No nuclear substances missing.
4987	July 28	0	Transport-MVA	Industrial	A vehicle transporting a portable gauge was involved in a motor vehicle accident. The vehicle rear-ended another car. No damage to the gauge.
4989	August 4	0	Device damaged	Industrial	Damaged fixed gauge. No loss in containment. Gauge properly disposed of.
4990	August 4	0	Device damaged	Industrial	Portable gauge struck by vehicle and damaged on construction site. No loss of containment.

Event ID	Date reported	INES rating	Event type	Sector	Event summary
4991	August 4	0	Device malfunction	Industrial	Portable gauge with open shutter transported to servicing company. No overexposures.
5004	August 4	0	Device damaged	Industrial	Damaged portable gauge on construction site. No loss in containment.
4994	August 6	0	Breach of security	Academic	Security breach at a basic level lab. Lab door left opened over night by custodial staff. All nuclear substances accounted for. No nuclear substances missing.
4997	August 9	0	Device damaged	Industrial	Handle of a portable gauge broke. Gauge in the fully shielded position. No loss in containment.
4998	August 10	0	Breach of security	Industrial	Security breach. All nuclear substances accounted for. Security measures augmented.
5008	August 10	0	Breach of security	Medical	Security system door found disarmed. No nuclear substances missing. No exposure. No loss of control.
5000	August 11	0	Device damaged	Industrial	Corroded shutter on fixed gauge. Gauge in closed position, gauge removed and disposed of.
5001	August 12	0	Device damaged	Industrial	Fixed gauge with stuck shutter in open position. Barrier set up at 10uSv/hr. No overexposures.
5002	August 13	0	Transport-MVA	Industrial	A vehicle transporting a portable gauge was involved in a minor motor vehicle collision. No damage to the gauge.
5003	August 15	0	Device damaged	Industrial	Fire at a plant with fixed gauges. No loss in containment.
5011	August 20	0	Device damaged	Industrial	Damaged portable gauge on construction site. No loss in containment.
5013	August 21	0	Transport issue	Commercial	Damaged package due to rain. No loss in containment.
5014	August 23	0	Transport-MVA	Industrial	A vehicle transporting a portable gauge was involved in a motor vehicle collision. No damage to the gauge.
5019	August 25	0	Transport-MVA	Commercial	A vehicle transporting technetium-99m was involved in a motor vehicle collision. No loss in containment. No injuries.
5021	August 31	0	Spill	Medical	Spill of technetium-99m on a treadmill. No overexposure.
5023	September 1	0	Device damaged	Industrial	Damaged airline fitting disconnected. In shielded position.
5022	September 2	0	Spill	Medical	Spill > 100 EQ technetium-99m on hot lab floor. No skin contamination.
5024	September 3	0	Device damaged	Industrial	Damaged handle of a portable gauge due to a fall. Gauge in shielded position.
5027	September 11	0	Breach of security	Medical	Security system door found disarmed. No nuclear substances missing. No exposure. No loss of control.
5037	September 16	1	Unplanned exposure	Medical	A non-NEW received whole body dose 1.28 mSv, exceeding limits. The dose is likely not associated with activities

Event ID	Date reported	INES rating	Event type	Sector	Event summary
					regulated by the CNSC but will remain in the 2020 data.
5030	September 17	0	Device damaged	Industrial	Damaged portable gauge on construction site. No loss in containment.
5031	September 18	0	Device damaged	Industrial	Sheared off bolts due to vibrations on a fixed gauge. Gauge in shielded position.
5032	September 18	0	Device damaged	Industrial	Damaged portable gauge on construction site. No loss in containment.
5033	September 21	0	Device malfunction	Industrial	Metal shaving in an exposure device causing blockage. No overexposure.
5034	September 21	0	Other	Commercial	Sprinkler system activated at a licensed location. No contamination.
5039	September 23	0	Spill	Medical	An iodine-125 seed (17 MBq, over 1EQ) was cut in half. No overexposures
5041	September 25	0	Device damaged	Industrial	Damaged portable gauge. Gauge hit by vehicle, source rod broke (in shielded position). No loss in containment.
5042	September 28	0	Other	Industrial	Loss of control of exposure device. Exposure device left behind on a work site. Other licensee took control in the mean time. No overexposures. Exposure device recovered.
5044	September 29	0	Transport-MVA	Commercial	A vehicle transporting fluorine-18 was involved in a minor motor vehicle collision. No damages. No loss in containment.
5045	September 29	0	Breach of security	Academic	Breach of security. Security system not armed, no intrusion.
5061	October 1	0	Transport issue	Medical	Reception of a package with internal contamination. Minor skin contamination (8.9 mSv). No overexposures.
5049	October 2	0	Transport-MVA	Industrial	A vehicle transporting a portable gauge was involved in a minor motor vehicle collision. No damage to the gauge.
5050	October 5	0	Transport issue	Medical	Reception of a package with internal contamination. No overexposures. Contained.
5051	October 5	0	Contamination	Commercial	Failed leak test on Cs-137 source. No personal contamination. Source sent for disposal.
WNS5	October 7	0	Security	Commercial	Security event. Confidential
5056	October 13	0	Device damaged	Industrial	Damaged portable gauge on construction site. No loss in containment.
5057	October 15	0	Transport-MVA	Industrial	A vehicle transporting a portable gauge was involved in a minor motor vehicle collision. No damage to the gauge.
5059	October 16	0	Device damaged	Industrial	Damaged portable gauge on construction site. No loss in containment.
5062	October 22	0	Lost	Medical	Lost source with 5 MBq of iodine-125 (category 5). Source not recovered.
5063	October 22	0	Spill	Medical	Spill > 100EQ technetium-99m with minor skin contamination below 50 mSv to extremity. No overexposure.

Event ID	Date reported	INES rating	Event type	Sector	Event summary
5064	October 22	0	Device damaged	Industrial	Damaged portable gauge when technician backed up truck on it. No loss of containment.
5066	October 27	0	Unplanned exposure	Industrial	Member of the public crossed radiography barrier. No overexposure.
5132	October 30	0	Device malfunction	Academic	Irradiator malfunction. The motor of irradiator had to be changed. No overexposures.
5068	November 3	0	Device malfunction	Medical	Self shielded Irradiator door interlock malfunction. Equipment repaired. No overexposures
5069	November 4	0	Transport issue	Commercial	Receipt of broken vial (inner package) with iodine-131. No contamination.
5072	November 6	0	Device damaged	Industrial	Damaged portable gauge when bulldozer ran over it. No loss in containment.
5074	November 9	1	Unplanned exposure	Academic	Dose limit exceeded for a non-NEW (1.3 mSv).
5076	November 13	0	Transport-MVA	Industrial	A vehicle transporting a portable gauge was involved in a minor motor vehicle collision. No damage to the gauge.
5077	November 16	0	Spill	Commercial	Spill > 100 EQ technetium-99m. No skin contamination. No overexposures.
5078	November 17	0	Device damaged	Industrial	Minor damage to portable gauge when fell onto the ground. No loss in containment.
5081	November 17	0	Lost	Industrial	Lost radiation device, XRF analyser, (category 5). Source not recovered.
5079	November 18	0	Spill	Medical	An iodine-125 seed was cut during a procedure. No contamination. No overexposures.
5083	November 20	0	Device damaged	Industrial	Minor damage to portable gauge when fell onto the ground. No loss in containment.
5084	November 23	0	Transport-MVA	Commercial	A vehicle transporting empty packages was involved in a minor motor vehicle collision. No injury to driver.
5085	November 23	0	Device damaged	Industrial	Source retrieval due to dent in cable (max dose 31 uSv).
5087	November 25	0	Unplanned exposure	Industrial	Improper vessel entry. 8 non-NEWs received 18 uSv each during improper vessel entry.
5137	December 2	0	Spill	Commercial	Spill > 100EQ of fluorine-18. No skin contamination.
5097	December 10	0	Device malfunction	Industrial	Sealed source would not retract in the source holder.
WNS6	December 11	0	Security	Commercial	Security event. Confidential.
5099	December 16	1	Stolen	Industrial	A portable gauge (category 4) stolen from a parked truck. Recovered the same day.
5100	December 18	0	Spill	Commercial	Spill > 100 EQ technetium-99m. No skin contamination. No overexposures.
5106	December 23	0	Breach of security	Medical	Security system door found disarmed. No exposure. No loss of control. No nuclear substances missing.

Appendix F: Inspections conducted in 2020

Table 19: Inspections conducted in 2020

Inspection date	Licensee name	City	Province	Inspection type	Sector
2020-01-02	Sirati & Partners Consultants Ltd.	King City	ON	Type II	industrial
2020-01-09	GeoPro Consulting Limited	Richmond Hill	ON	Type II	industrial
2020-01-09	ARCADIS Canada Inc.	Richmond Hill	ON	Type II	industrial
2020-01-13	Acorn Packaging Inc.	Mississauga	ON	Type II	industrial
2020-01-13	2061607 Alberta Inc.	Grande Prairie	AB	Type II	industrial
2020-01-14	Uniboard Canada Inc.	Laval	QC	Type II	industrial
2020-01-14	Inspectrum Testing Inc.	Grande Prairie	AB	Type II	industrial
2020-01-14	Galey Inspection Services Ltd.	County of Grande Prairie	AB	Type II	industrial
2020-01-14	Resolute FP Canada Inc. / PF Résolu Canada Inc.	Montreal	QC	Type II	industrial
2020-01-14	Resolute FP Canada Inc. / PF Résolu Canada Inc.	Montreal	QC	Type II	industrial
2020-01-14	Honeywell Ltd	Missisauga	QC	Type II	commercial
2020-01-14	9372-2619 Québec inc.	Alma	QC	Type II	industrial
2020-01-14	Pembina Pipeline Corporation	Calgary	AB	Type II	industrial
2020-01-15	Resolute FP Canada Inc. / PF Résolu Canada Inc.	Montreal	QC	Type II	industrial
2020-01-15	Groupe Conseil SCT inc.	Sainte-Julie	QC	Type II	industrial
2020-01-15	Cal Frac Well Services Ltd.	Calgary	AB	Type II	industrial
2020-01-15	Cal Frac Well Services Ltd.	Calgary	AB	Type II	industrial
2020-01-15	Honeywell Ltd	Mississauga	QC	Type II	commercial
2020-01-16	J.L. Shepherd and Associates	San Fernando	CA	Type II	commercial
2020-01-16	Inspectrum Testing Inc.	Grande Prairie	AB	Type II	industrial
2020-01-16	S.G.H. Inspection Ltd.	Grande Prairie	AB	Type II	industrial
2020-01-16	Centre intégré universitaire de santé et de services sociaux	Chicoutimi	QC	Type II	medical
2020-01-16	Resolute Growth Canada Inc. / Croissance Résolu Canada Inc.	Saint-Félicien	QC	Type II	industrial
2020-01-17	Centre intégré universitaire de santé et de services sociaux	Chicoutimi	QC	Type II	medical
2020-01-17	Centre intégré universitaire de santé et de services sociaux	Chicoutimi	QC	Type II	medical
2020-01-17	Healthy Heart Institute Inc.	Red Deer	AB	Type II	medical
2020-01-20	Golder Associates Ltd.	Mississauga	ON	Type II	industrial
2020-01-20	Miller Paving Limited	Markham	ON	Type II	industrial
2020-01-20	Baker Hughes Canada Company	Calgary	AB	Type II	industrial
2020-01-20	Baker Hughes Canada Company	Calgary	AB	Type II	industrial
2020-01-20	Wright Quality Services Inc.	Edmonton	AB	Type II	industrial
2020-01-21	Terraprobe Testing Ltd.	Brampton	ON	Type II	industrial
2020-01-21	Terraprobe Testing Ltd.	Brampton	ON	Type II	industrial
2020-01-21	Medical Imaging Consultants	Edmonton	AB	Type II	medical

Inspection date	Licensee name	City	Province	Inspection type	Sector
2020-01-21	TISI Canada Inc.	Oakville	ON	Type II	industrial
2020-01-21	TISI Canada Inc.	Oakville	ON	Type II	industrial
2020-01-21	Alco Gas & Oil Production Equipment Ltd.	Edmonton	AB	Type II	industrial
2020-01-21	Alco Gas & Oil Production Equipment Ltd.	Edmonton	AB	Type II	industrial
2020-01-21	Peto MacCallum Ltd.	Toronto	ON	Type II	industrial
2020-01-21	Coca-Cola Refreshments Canada Company/	Toronto	ON	Type II	industrial
2020-01-22	City of Edmonton, Engineering Services Section	Edmonton	AB	Type II	industrial
2020-01-22	Medical Imaging Consultants	Edmonton	AB	Type II	medical
2020-01-22	London Health Sciences Centre	London	ON	Type II	a&r
2020-01-22	London Health Sciences Centre	London	ON	Type II	a&r
2020-01-22	London Health Sciences Centre	London	ON	Type II	a&r
2020-01-22	Triquest Nondestructive Testing Corp.	Calgary	AB	Type II	industrial
2020-01-22	2273044 Ontario Inc.	Vaughan	ON	Type II	medical
2020-01-22	Wood Canada Limited / Wood Canada Limitée	Oakville	ON	Type II	industrial
2020-01-22	DS Consultants Ltd.	Vaughan	ON	Type II	industrial
2020-01-22	KMH Cardiology Centres Incorporated	Mississauga	ON	Type II	medical
2020-01-22	KMH Cardiology Centres Incorporated	Mississauga	ON	Type II	medical
2020-01-23	Syncrude Canada Ltd.	Calgary	AB	Type II	industrial
2020-01-23	Peterborough Regional Health Centre	Peterborough	ON	Type II	medical
2020-01-23	Peterborough Regional Health Centre	Peterborough	ON	Type II	medical
2020-01-23	Stuart Hunt & Associates Ltd.	Edmonton	AB	Type II	commercial
2020-01-23	St. Joseph's Health Care, London	London	ON	Type II	medical
2020-01-23	St. Joseph's Health Care - London	London	ON	Type II	medical
2020-01-23	St. Joseph's Health Care, London	London	ON	Type II	a&r
2020-01-23	St. Joseph's Health Care - London	London	ON	Type II	medical
2020-01-23	St. Joseph's Health Care, London	London	ON	Type II	medical
2020-01-23	Triquest Nondestructive Testing Corp.	Calgary	AB	Type II	industrial
2020-01-24	TISI Canada Inc.	Oakville	ON	Type II	industrial
2020-01-24	Labatt Brewing Company Ltd. / La Brasserie Labatt limitée	Toronto	ON	Type II	industrial
2020-01-24	3M Canada Company	London	ON	Type II	industrial
2020-01-29	Stantec Consulting Ltd.	Edmonton	ON	Type II	industrial
2020-01-29	Centre Intégré Universitaire de santé et de services sociaux	Trois-Rivieres	QC	Type II	medical
2020-01-29	Centre Intégré Universitaire de santé et de services sociaux	Trois-Rivieres	QC	Type II	medical
2020-01-30	PQ Canada Company	Toronto	ON	Type II	industrial

Inspection date	Licensee name	City	Province	Inspection type	Sector
2020-01-30	Centre intégré universitaire de santé et de services sociaux	Trois-Rivieres	QC	Type II	medical
2020-01-30	Centre intégré universitaire de santé et de services sociaux	Trois-Rivieres	QC	Type II	medical
2020-01-30	Dow Chemical Canada ULC	Calgary	AB	Type II	industrial
2020-01-30	Dow Chemical Canada ULC	Calgary	AB	Type II	industrial
2020-02-03	Northriver Midstream Inc.	Calgary	AB	Type II	industrial
2020-02-03	Northriver Midstream Inc.	Calgary	AB	Type II	industrial
2020-02-03	Kodiak Quality Control Inc.	Guelph	ON	Type II	commercial
2020-02-04	Willow Creek Mining Complex Limited	Tumbler Ridge	BC	Type II	industrial
2020-02-04	Brule Mining Complex Ltd.	Tumbler Ridge	BC	Type II	industrial
2020-02-04	Stasuk Testing and Inspection Inc.	Burnaby	BC	Type II	industrial
2020-02-05	Iotron Industries Canada Inc.	Port Coquitlam	BC	Type II	industrial
2020-02-05	Canadian Food Inspection Agency	Ottawa	ON	Type II	industrial
2020-02-05	Atomic Inspection Services Ltd.	Fort St. John	BC	Type II	industrial
2020-02-05	Buffalo Inspection Services (2005) Inc.	Edmonton	AB	Type II	industrial
2020-02-05	NDT Group Inc.	Brantford	ON	Type II	industrial
2020-02-06	Core Laboratories Canada Ltd.	Calgary	AB	Type II	industrial
2020-02-06	Atomic Inspection Services Ltd.	Fort St. John	BC	Type II	industrial
2020-02-06	Buffalo Inspection Services (2005) Inc.	Edmonton	AB	Type II	industrial
2020-02-06	Gemtec Consulting Engineers and Scientists Limited	Fredericton	NB	Type II	industrial
2020-02-10	Tomlinson Enterprises Ltd.	Sarnia	ON	Type II	industrial
2020-02-10	Scanning Technologies Inc.	Sherwood Park	AB	Type II	industrial
2020-02-11	BAKOSNDT Ltd.	Whitecourt	AB	Type II	industrial
2020-02-11	The Graff Company Ltd.	Mississauga	ON	Type II	industrial
2020-02-11	NOVA Chemicals Corporation	Sarnia	ON	Type II	industrial
2020-02-11	NOVA Chemicals Corporation	Sarnia	ON	Type II	industrial
2020-02-11	Spartan Controls Ltd.		AB	Type II	commercial
2020-02-12	ARLANXEO Canada Inc.	Sarnia	ON	Type II	industrial
2020-02-12	Shell Canada Limited	Calgary	ON	Type II	industrial
2020-02-12	Shell Canada Limited	Calgary	ON	Type II	industrial
2020-02-12	Vingrity NDT & Technical Inc.	Edmonton	AB	Type II	industrial
2020-02-13	Bluewater Health	Sarnia	ON	Type II	medical
2020-02-13	J.T. Donald Consultants Limited	Markham	ON	Type II	industrial
2020-02-13	Clean Harbors Environmental Services	Corunna	ON	Type II	industrial
2020-02-13	Terrapex Environmental Ltd.	Toronto	ON	Type II	industrial
2020-02-14	Medical Imaging Centres Inc.	Mississauga	ON	Type II	medical
2020-02-18	University of Ottawa	Ottawa	ON	Type II	a&r
2020-02-18	Forward Engineering & Associates Inc.	Toronto	ON	Type II	industrial

Inspection date	Licensee name	City	Province	Inspection type	Sector
2020-02-18	CNOOC Petroleum North America ULC	Calgary	AB	Type II	industrial
2020-02-18	Peto MacCallum Ltd.	Toronto	ON	Type II	industrial
2020-02-18	Cenovus Energy Inc.	Calgary	AB	Type II	industrial
2020-02-19	Weatherford Canada Partnership	Calgary	AB	Type II	industrial
2020-02-19	Weatherford Canada Ltd.	Calgary	AB	Type II	industrial
2020-02-19	Weatherford Canada Ltd.	Calgary	AB	Type II	industrial
2020-02-19	Weatherford Canada Ltd.	Calgary	AB	Type II	industrial
2020-02-19	University Health Network	Toronto	ON	Type II	medical
2020-02-19	University Health Network	Toronto	ON	Type II	medical
2020-02-19	University Health Network	Toronto	ON	Type II	medical
2020-02-19	University Health Network	Toronto	ON	Type II	commercial
2020-02-19	University Health Network	Toronto	ON	Type II	commercial
2020-02-19	Trans Mountain Pipeline ULC	Calgary	AB	Type II	industrial
2020-02-19	Trans Mountain Pipeline ULC	Calgary	AB	Type II	industrial
2020-02-19	Canadian Natural Resources Limited	Calgary	AB	Type II	industrial
2020-02-19	Centre intégré universitaire de santé et de services sociaux	Pointe-Claire	QC	Type II	medical
2020-02-19	Suncor Energy Inc./Suncor Énergie Inc.	Calgary	AB	Type II	industrial
2020-02-20	Institut de recherches cliniques de Montréal	Montreal	QC	Type II	a&r
2020-02-20	Institut de recherches cliniques de Montréal	Montreal	QC	Type II	medical
2020-02-20	Wesdome Gold Mines Ltd.	Toronto	ON	Type II	industrial
2020-02-20	Industrial Radiography Supplies & Services Inc.	Edmonton	AB	Type II	commercial
2020-02-20	D. Crupi & Sons Limited	Toronto	ON	Type II	industrial
2020-02-20	Edward Wong & Associates Inc.	Markham	ON	Type II	industrial
2020-02-20	SGS Canada Inc.		ON	Type II	industrial
2020-02-20	Qualitest Canada Ltd.	Nisku	AB	Type II	industrial
2020-02-20	Sultan Management Group Inc.		AB	Type II	industrial
2020-02-20	Le Groupe Dimension Multi Vétérinaire Inc.	Montreal	QC	Type II	medical
2020-02-20	Le Groupe Dimension Multi Vétérinaire Inc.	Montreal	QC	Type II	medical
2020-02-21	Canadian Construction Materials Engineering & Testing Inc.	Burnaby	BC	Type II	industrial
2020-02-21	Cott Corporation	Pointe-Claire	QC	Type II	industrial
2020-02-24	Oshanek Inspection Services (1972) Ltd.	Fox Creek	AB	Type II	industrial
2020-02-24	Inspectrum Testing Inc.	Grande Prairie	AB	Type II	industrial
2020-02-24	Genpak Ltd.	Aurora	ON	Type II	industrial
2020-02-24	CIUSSS de l'Est-de-l'Île-de- Montréal	Montreal	QC	Type II	medical
2020-02-24	CIUSSS de l'Est-de-l'Île-de- Montréal	Montreal	QC	Type II	medical

Inspection date	Licensee name	City	Province	Inspection type	Sector
2020-02-24	CIUSSS de l'Est-de-l'Île-de- Montréal	Montreal	QC	Type II	medical
2020-02-24	WSP Canada Inc.	Montreal	ON	Type II	industrial
2020-02-25	20/20 ND Technology Inc.	Grande Prairie	AB	Type II	industrial
2020-02-25	Certified Testing Systems (2009) Inc.	Kitchener	ON	Type II	industrial
2020-02-25	Gamma Spec NDT Ltd.	Grande Prairie	AB	Type II	industrial
2020-02-25	S.G.H. Inspection Ltd.	Grande Prairie	AB	Type II	industrial
2020-02-25	Seven Generations Energy Ltd.	Calgary	AB	Type II	industrial
2020-02-25	Kinectrics Inc.	Toronto	ON	Type II	commercial
2020-02-26	Trican Well Service Ltd.	Calgary	AB	Type II	industrial
2020-02-26	TechSpec NDT Limited	Grande Prairie	AB	Type II	industrial
2020-02-26	Jubilant DraxImage Inc.	Kirkland	QC	Type II	commercial
2020-02-27	Intrepid NDE Testing Corp.	Grande Prairie	AB	Type II	industrial
2020-02-27	TechSpec NDT Limited	Grande Prairie	AB	Type II	industrial
2020-02-28	The Michener Institute of Education at UHN	Toronto	ON	Type II	a&r
2020-03-03	University College of the Fraser Valley	Abbotsford	BC	Type II	medical
2020-03-03	Dörken Systems Inc.	Beamsville	ON	Type II	industrial
2020-03-03	Valley Geotechnical Engineering Services Ltd.	Langley	BC	Type II	industrial
2020-03-03	Intertek Testing Services NA Ltd	Coquitlam	BC	Type II	industrial
2020-03-03	Bartek Ingredients Inc.	Stoney Creek	ON	Type II	industrial
2020-03-04	Cott Corporation	Pointe-Claire	QC	Type II	industrial
2020-03-04	Wood Canada Limited / Wood Canada Limitée	Port Hope	ON	Type II	industrial
2020-03-05	Frontier Sonde Inc.	Richmond	BC	Type II	industrial
2020-03-05	Eastern Regional Health Authority	St. John's	NL	Type II	commercial
2020-03-06	Similco Mines Ltd. (Copper Mountain)	Vancouver	BC	Type II	industrial
2020-03-09	EnergySolutions Canada Corporation	Brampton	ON	Type II	commercial
2020-03-09	Kodiak Quality Control Inc.	Guelph	ON	Type II	commercial
2020-03-10	SNC- Lavalin GEM Ontario Inc.	Vaughan	ON	Type II	industrial
2020-03-10	Atlantic Steel Processing Inc.	Mississauga	ON	Type II	industrial
2020-03-12	Grey Bruce Health Services	Owen Sound	ON	Type II	medical
2020-03-12	Grey Bruce Health Services	Owen Sound	ON	Type II	medical
2020-03-12	GM Blueplan Engineering Limited	Guelph	ON	Type II	industrial
2020-03-13	Harold Sutherland Construction Ltd.	Kemble	ON	Type II	industrial
2020-04-28	Abraflex (2004) Ltd.	Paisley	ON	Type II	commercial
2020-07-02	Owens Corning	Guelph	ON	Type II	industrial
2020-07-08	Cott Corporation	Pointe-Claire	QC	Type II	industrial
2020-07-21	Coca-Cola Refreshments Canada Company/	Toronto	ON	Type II	industrial

Inspection date	Licensee name	City	Province	Inspection type	Sector
2020-07-22	Moosehead Breweries Limited	Saint John	NB	Type II	industrial
2020-07-29	Cascades Canada ULC	Montreal	QC	Type II	industrial
2020-07-30	EPC Industries Limited	Amherst	NS	Type II	industrial
2020-08-05	HLV2K Engineering Limited	Mississauga	ON	Type II	industrial
2020-08-09	Best Theratronics Ltd.	Ottawa	ON	Type II	commercial
2020-08-13	Sylvia Fedoruk Canadian Centre for Nuclear Innovation Inc.	Saskatoon	SK	Type I	commercial
2020-08-19	Ray-Tech Inspection Inc.	Beaverlodge	AB	Type II	industrial
2020-08-20	Albéa Canada Inc.	Brampton	ON	Type II	industrial
2020-08-20	Construction DJL Inc./	Boucherville	QC	Type II	industrial
2020-08-25	Packall Packaging Inc.	Brampton	ON	Type II	industrial
2020-08-26	Parkland Geotechnical Consulting Ltd.	Red Deer	AB	Type II	industrial
2020-08-27	Construction Testing Asphalt Lab Ltd.	Cambridge	ON	Type II	industrial
2020-08-27	Big Guns Energy Services Inc.	Calgary	AB	Type II	industrial
2020-08-27	ROHI Engineering Ltd.	Ponoka	AB	Type II	industrial
2020-08-27	Celanese Canada ULC	Edmonton	AB	Type II	industrial
2020-08-28	Aurora Inspection Limited	Sexsmith	AB	Type II	industrial
2020-08-28	Mistras Canada, Inc.	Red Deer	AB	Type II	industrial
2020-08-28	Mistras Canada, Inc.	Red Deer	AB	Type II	industrial
2020-08-28	Nortech Advanced N.D.T. Ltd.	Edmonton	AB	Type II	industrial
2020-08-28	Greater Niagara Medical Imaging Inc.	St Catherines	ON	Type II	medical
2020-08-31	International Paper Company	Calgary	AB	Type II	industrial
2020-08-31	Evolution Mining Gold Operations Ltd.	Toronto	ON	Type II	industrial
2020-08-31	Evolution Mining Gold Operations Ltd.	Toronto	ON	Type II	industrial
2020-08-31	Canadian Nuclear Safety Commission	Ottawa	ON	Type II	a&r
2020-09-02	IRISNDT Corp.	Edmonton	AB	Type II	industrial
2020-09-02	J.R. Paine & Associates Ltd.	Edmonton	AB	Type II	industrial
2020-09-02	Healthwise Diagnostics Inc.	Thornhill	ON	Type II	medical
2020-09-02	Domtar Inc.	Espanola	ON	Type II	industrial
2020-09-02	Buffalo Inspection Services (2005) Inc.	Edmonton	AB	Type II	industrial
2020-09-03	CMD Medical Imaging Centre Inc.	Thornhill	ON	Type II	medical
2020-09-03	Trans Mountain Pipeline ULC	Calgary	AB	Type II	industrial
2020-09-03	Kelt Exploration Ltd.	Calgary	AB	Type II	industrial
2020-09-08	College of the North Atlantic	Stephenville	NL	Type II	industrial
2020-09-08	NuVista Energy Ltd.	Calgary	AB	Type II	industrial
2020-09-09	Golder Associates Ltd.	Mississauga	ON	Type II	industrial
2020-09-09	Toronto Cardiology Associates Inc.	Toronto	ON	Type II	medical
2020-09-09	Athabasca Oil Corporation	Calgary	AB	Type II	industrial
2020-09-09	Stantec Consulting Ltd.	Dartmouth	NS	Type II	industrial

Inspection date	Licensee name	City	Province	Inspection type	Sector
2020-09-10	Milestone Engineering Services Ltd.	Wabasca	AB	Type II	industrial
2020-09-10	ConocoPhillips Canada Resources Corp.	Calgary	AB	Type II	industrial
2020-09-11	Capital City Paving Ltd.	Victoria	BC	Type II	industrial
2020-09-15	Tuboscope Vetco Canada ULC	Nisku	AB	Type II	industrial
2020-09-16	Breton N.D. Testing Incorporated	Reserve Mine	NS	Type II	industrial
2020-09-16	Aecom Canada Ltd.	Burnaby	AB	Type II	industrial
2020-09-17	Island Asphalt Ltd.	Saanichton	BC	Type II	industrial
2020-09-17	Centre intégré universitaire de santé et de services sociaux	Montreal	QC	Type II	medical
2020-09-18	PM Technical Services Ltd.	Cobble Hill	BC	Type II	industrial
2020-09-18	8109796 Canada Inc.	Longueuil	QC	Type II	industrial
2020-09-21	Stantec Consulting Ltd.	Dartmouth	NS	Type II	industrial
2020-09-22	Canada Fluorspar (NL) Inc.	St. John's	NL	Type II	industrial
2020-09-22	Canada Fluorspar (NL) Inc.	St. John's	NL	Type II	industrial
2020-09-22	WSP Canada Inc.	Toronto	ON	Type II	industrial
2020-09-23	Golder Associates Ltd.	Mississauga	ON	Type II	industrial
2020-09-23	Terraprobe Testing Ltd.	Brampton	ON	Type II	industrial
2020-09-23	Terraprobe Testing Ltd.	Brampton	ON	Type II	industrial
2020-09-23	Soil Engineers Ltd.	Richmond Hill	ON	Type II	industrial
2020-09-23	Soil Engineers Ltd.	Richmond Hill	ON	Type II	industrial
2020-09-23	Border Paving Ltd.	Red Deer	AB	Type II	industrial
2020-09-23	Forward Engineering & Associates Inc.	Toronto	ON	Type II	industrial
2020-09-23	Kollaard Associates Inc.	Kemptville	ON	Type II	industrial
2020-09-23	Thomas Cavanagh Construction Limited	Ashton	ON	Type II	industrial
2020-09-23	GHD Consultants Ltd.	Saint-Laurent	QC	Type II	industrial
2020-09-23	CIMA + S.E.N.C	Laval	QC	Type II	industrial
2020-09-23	Construction DJL Inc./	Boucherville	QC	Type II	industrial
2020-09-23	British Columbia Cancer Agency	Vancouver	BC	Type II	a&r
2020-09-23	EXP Services Inc. / Les Services EXP Inc.	Levis	QC	Type II	industrial
2020-09-23	Best Theratronics Ltd.	Ottawa	ON	Type II	commercial
2020-09-24	Highlands Operations Limited	Saint John	NB	Type II	industrial
2020-09-28	College of the North Atlantic	Stephenville	NL	Type II	industrial
2020-09-28	Collective Arts Brewing Limited	Hamilton	ON	Type II	industrial
2020-09-29	Western Memorial Regional Hospital	Corner Brook	NL	Type II	medical
2020-09-29	Western Memorial Regional Hospital	Corner Brook	NL	Type II	medical
2020-09-29	Ryzuk Geotechnical Ltd.	Victoria	BC	Type II	industrial
2020-09-29	SNC -Lavalin Industrial Atlantic Inc.	Mount Pearl	NL	Type II	industrial
2020-09-29	SNC -Lavalin Industrial Atlantic Inc.	Mount Pearl	NL	Type II	industrial

Inspection date	Licensee name	City	Province	Inspection type	Sector
2020-09-29	Associate Veterinary Clinics (1981) Ltd.	Calgary	AB	Type II	medical
2020-09-29	Honeywell Ltd	Lachine	QC	Type II	commercial
2020-09-30	Canadian Royalties Inc.	Montreal	QC	Type II	industrial
2020-09-30	Schlumberger Canada Limited	Calgary	AB	Type II	industrial
2020-10-01	City of Calgary	Calgary	AB	Type II	industrial
2020-10-01	McIntosh Lalani Engineering Ltd.	Calgary	AB	Type II	industrial
2020-10-01	Terracon Geotechnique Ltd.	Calgary	AB	Type II	industrial
2020-10-01	TISI Canada Inc.	Oakville	ON	Type II	industrial
2020-10-01	New Brunswick Power Corporation	Fredericton	NB	Type II	industrial
2020-10-01	Stantec Consulting Ltd.	Dartmouth	NS	Type II	industrial
2020-10-01	Imperial Oil Resources Limited/Pétrolière Impérial Ressource	Calgary	AB	Type II	industrial
2020-10-02	Canadian Natural Resources Limited	Calgary	AB	Type II	industrial
2020-10-05	Bay Cardiac Diagnostic Inc.	Toronto	ON	Type II	medical
2020-10-06	Minerai de Fer Québec Inc.	Montreal	QC	Type II	industrial
2020-10-07	The Corporation of the City of Oshawa	Oshawa	ON	Type II	industrial
2020-10-07	Quantum Pertrophysics Sigma	Blackfalds	AB	Type II	industrial
2020-10-07	Wood Canada Limited / Wood Canada Limitée	Port Hope	ON	Type II	industrial
2020-10-08	St. Marys Cement Inc. (Canada)	Toronto	ON	Type II	industrial
2020-10-09	Cardiovascular Care Centre Inc.	Etobicoke	ON	Type II	medical
2020-10-09	First Inspection and Testing Group Ltd.	Fort McMurray	AB	Type II	industrial
2020-10-09	Kinectrics Inc.	Teeswater	ON	Type II	commercial
2020-10-13	Non-licensee	Vancouver	BC	External complaint	commercial
2020-10-14	Provincial Health Services Authority	Vancouver	BC	Type II	commercial
2020-10-16	Ballard Power Systems Inc.	Burnaby	BC	Type II	industrial
2020-10-16	AllRock Consulting Limited	Corner Brook	NL	Type II	industrial
2020-10-16	AllRock Consulting Limited	Corner Brook	NL	Type II	industrial
2020-10-16	Teck Coal Limited	Vancouver	BC	Type II	industrial
2020-10-16	Teck Coal Limited	Vancouver	BC	Type II	industrial
2020-10-17	Strilkiwski Contracting Ltd.	Dauphin	MB	Type II	industrial
2020-10-19	Acuren Inc.	Edmonton	AB	Type II	industrial
2020-10-19	Kamit Group Ltd.	Edmonton	AB	Type II	industrial
2020-10-20	DST Consulting Engineers Inc.	Thunder Bay	ON	Type II	industrial
2020-10-22	LH North Ltd.	Rosslyn	ON	Type II	industrial
2020-10-23	Canadian Natural Resources Limited	Calgary	AB	Type II	industrial
2020-10-23	The Toronto Cardiac Clinic Inc.	Toronto	ON	Type II	medical
2020-10-22	Eastern Regional Health Authority	St. John's	NL	Type I	commercial

Inspection date	Licensee name	City	Province	Inspection type	Sector
2020-10-26	Grand River Hospital Corporation	Kitchener	ON	Type II	medical
2020-10-27	Construction Norascon Inc.	Amos	QC	Type II	industrial
2020-10-28	Aker Solutions Asset Integrity and Management Canada Inc.	St. John's	NL	Type II	industrial
2020-10-28	Canadian Natural Upgrading Limited	Calgary	AB	Type II	industrial
2020-10-29	Apex Diagnostic Services Inc.	Mississauga	ON	Type II	medical
2020-10-30	SoilTech Consulting Ltd.	Prince George	BC	Type II	industrial
2020-11-03	Nova Scotia Power Incorporated	Halifax	NS	Type II	industrial
2020-11-04	Nova Scotia Power Incorporated	Halifax	NS	Type II	industrial
2020-11-04	Alberta-Pacific Forest Industries Inc.	Edmonton	AB	Type II	industrial
2020-11-04	NARL Refining Inc.	Come by Chance	NL	Type II	industrial
2020-11-04	NARL Refining Inc.	Come by Chance	NL	Type II	industrial
2020-11-04	Canadian Kraft Paper Industries Ltd.	The Pas	MB	Type II	industrial
2020-11-05	Les Diamants Stornoway (Canada) Inc. / Stornoway Diamonds (C	Longueuil	QC	Type II	industrial
2020-11-06	British Columbia Institute of Technology	Burnaby	BC	Type II	a&r
2020-11-06	British Columbia Institute of Technology	Burnaby	BC	Type II	industrial
2020-11-06	British Columbia Institute of Technology	Burnaby	BC	Type II	commercial
2020-11-06	Arauco Canada Limited	St Stephen	NB	Type II	industrial
2020-11-06	E Construction, a division of N.P.A. Ltd.	Edmonton	AB	Type II	industrial
2020-11-06	National Research Council	Ottawa	ON	Type II	a&r
2020-11-10	Fundy Engineering & Consulting Limited	Saint John	NB	Type II	industrial
2020-11-13	Nighat Geo Services Inc.	Edmonton	AB	Type II	industrial
2020-11-16	Husky Oil Operations Limited	Calgary	AB	Type II	industrial
2020-11-18	WestPine M.D.F.	Vancouver	BC	Type II	industrial
2020-11-19	West Fraser Mills Ltd.	Hinton	AB	Type II	industrial
2020-11-19	Goldcorp Canada Ltd.	South Porcupine	ON	Type II	industrial
2020-11-19	Geowest Testing Services Ltd.	North Vancouver	BC	Type II	industrial
2020-11-19	Geninovation (9152-4629 Québec Inc.)	Ville Saint- Laurent	QC	Type II	industrial
2020-11-19	Geotrek Land Survey Ltd.	Calgary	AB	Type II	industrial
2020-11-19	University of Guelph	Guelph	ON	Type II	medical/a&r
2020-11-20	Knight Vision Inspections Inc.	Regina	SK	Type II	industrial
2020-11-23	Brody Inspection Ltd.	Valleyview	AB	Type II	industrial
2020-11-24	Kawartha Diagnostic Imaging Ltd.	Peterborough	ON	Type II	medical

Inspection date	Licensee name	City	Province	Inspection type	Sector
2020-11-25	Impexxus Medical Imaging Inc.	Woodbridge	ON	Type II	medical
2020-11-25	ALSTOM Power Installation Canada Inc.	New Waterford	NS	Type II	industrial
2020-11-26	Milner Power Inc.	Calgary	AB	Type II	industrial
2020-11-26	Vale Newfoundland & Labrador Limited	St. John's	NL	Type II	industrial
2020-11-26	Canadian Construction Materials Engineering & Testing Inc.	Burnaby	BC	Type II	industrial
2020-11-26	EXP Services Inc. / Les Services EXP Inc.	Sydney	NS	Type II	industrial
2020-11-27	Ezeflow Inc.	Granby	QC	Type II	industrial
2020-11-27	Ezeflow Inc.	Granby	QC	Type II	industrial
2020-11-30	Autoliv Canada Inc.	Tilbury	ON	Type II	industrial
2020-12-01	Université du Québec à Trois- Rivières	Trois-Rivieres	QC	Type II	industrial
2020-12-02	Regional Health Authority B	Fredericton	NB	Type II	medical
2020-12-02	Regional Health Authority B	Fredericton	NB	Type II	medical
2020-12-02	Resolute FP Canada Inc. / PF Résolu Canada Inc.	Montreal	QC	Type II	industrial
2020-12-03	West Fraser Mills Ltd.	Slave Lake	AB	Type II	industrial
2020-12-03	Taranis Contracting Group Ltd.	Thunder Bay	ON	Type II	industrial
2020-12-04	860851 Alberta Ltd.	Edmonton	AB	Type II	industrial
2020-12-04	Pembroke Regional Hospital Inc.	Pembroke	ON	Type II	medical
2020-12-04	Pembroke Regional Hospital Inc.	Pembroke	ON	Type II	medical
2020-12-04	React Radiography Ltd.	Edmonton	AB	Type II	industrial
2020-12-07	Streamline Inspection Limited	Rocky View	AB	Type II	industrial
2020-12-07	Journey Engineering Corporation	Calgary	AB	Type II	industrial
2020-12-08	RTD Quality Services Inc.	Edmonton	AB	Type II	industrial
2020-12-08	Alco Gas & Oil Production Equipment Ltd.	Edmonton	AB	Type II	industrial
2020-12-08	Centre intégré universitaire de santé et de services sociaux	Trois-Rivieres	QC	Type II	medical
2020-12-08	Centre intégré universitaire de santé et de services sociaux	Trois-Rivieres	QC	Type II	medical
2020-12-09	BAKOSNDT Ltd.	Whitecourt	AB	Type II	industrial
2020-12-09	BAKOSNDT Ltd.	Whitecourt	AB	Type II	industrial
2020-12-09	Tusk Inspection Services Inc.	Fox Creek	AB	Type II	industrial
2020-12-09	Kamit Group Ltd.	Edmonton	AB	Type II	industrial
2020-12-10	Reliance OFS Canada Ltd.	Calgary	AB	Type II	industrial
2020-12-10	Cordax Evaluation Technologies Inc.	Calgary	AB	Type II	industrial
2020-12-10	Plains Midstream Canada ULC	Calgary	AB	Type II	industrial
2020-12-10	Plains Midstream Canada ULC	Calgary	AB	Type II	industrial
2020-12-11	Inter-Cité Construction Limitée	Chicoutimi	QC	Type II	industrial
2020-12-11	EnviroGeotech Consulting Inc.	Medicine Hat	AB	Type II	industrial
2020-12-11	Kontur Geotechnical Consultants Inc.	Port Coquitlam	BC	Type II	industrial

Inspection date	Licensee name	City	Province	Inspection type	Sector
2020-12-14	Southern Alberta Institute of	Calgary	AB	Type II	industrial
2020 12 14	WAV Inspection Ltd	Brooks	٨P	Tuno II	industrial
2020-12-14	Steauly Testing & Inspection I td	Diumahu	AD PC	Type II	industrial
2020-12-13	Stasuk Testing & Inspection Ltd.	Buillaby	BC OC	Туре П	industrial
2020-12-15	Groupe Conseil SCT inc.	Sainte-Julie	QC	Type II	industrial
2020-12-15	Groupe Conseil SCT inc.	Sainte-Julie	QC	Type II	industrial
2020-12-15	Trans Mountain Pipeline ULC	Calgary	AB	Type II	industrial
2020-12-15	Canadian Cutting & Coring (Toronto) Ltd	Brampton	ON	Type II	industrial
2020-12-16	West Fraser Mills Ltd.	Blue Ridge	AB	Type II	industrial
2020-12-16	West Fraser Newsprint Ltd.	Vancouver	AB	Type II	industrial
2020-12-16	Centre intégré de santé et de services sociaux des Laurentid	Saint-Jerome	QC	Type II	medical
2020-12-16	Centre intégré de santé et de services sociaux des Laurentides	Saint-Jerome	QC	Type II	medical
2020-12-16	MEG Energy Corp.	Calgary	AB	Type II	industrial
2020-12-16	NWP Industries General Partner Ltd	Innisfail	AB	Type II	industrial
2020-12-17	BWXT Canada LTD.	Cambridge	ON	Type II	industrial
2020-12-17	Groupe Conseil SCT inc.	Sainte-Julie	QC	Type II	industrial
2020-12-18	McMaster University	Hamilton	ON	Type II	a&r
2020-12-18	Erie Shores Healthcare	Leamington	ON	Type II	medical
2020-12-18	Acuren Inc.	Edmonton	AB	Type II	industrial
2020-12-18	Mevex Corporation	Stittsville	ON	Type I	commercial
2020-12-23	Walgren Soils Testing Ltd.	Nelson	BC	Type II	industrial
2020-12-23	Bruce MacNeil Engineering Ltd. o/a BME Engineering Ltd.	Bedford	NS	Type II	industrial

Appendix G: Compliance Rating Level

The following rating levels, as shown in table 26, reflect the transition in rating terminology used by the CNSC. While some inspection reports may still use the previous rating levels, licensees that use nuclear substances and radiation devices can expect this transition to take place in time.

At the direction of the Commission, the fully satisfactory rating will no longer be used in regulatory oversight reports (ROR) starting with the 2020 ROR. Where compliance meets or exceeds expectations, a rating of "Satisfactory" is assigned. Fully satisfactory ratings in previous RORS will not be changed.

Previous rating level	Description	New rating level	Description
A and B	Meets expectations	SA	Satisfactory
С	Improvement is required		
D	This area is seriously compromised	BE	Below expectations
Е	Breakdown	UA	Unacceptable

Table 26: Compliance rating terminology

Satisfactory (SA)

Safety and control measures implemented by the licensee are sufficiently effective. In addition, compliance with regulatory requirements is satisfactory. Compliance within the SCA meets requirements and CNSC expectations. Any deviation is minor and any issues are considered to pose a low risk to the achievement of regulatory objectives and CNSC expectations. Appropriate improvements are planned.

Below expectations (BE)

Safety and control measures implemented by the licensee are marginally ineffective. In addition, compliance with regulatory requirements falls below expectations. Compliance within the SCA deviates from requirements or CNSC expectations to the extent that there is a moderate risk of ultimate failure to comply. Improvements are required to address identified weaknesses. The licensee is taking appropriate corrective action.

Unacceptable (UA)

Safety and control measures implemented by the licensee are significantly ineffective. In addition, compliance with regulatory requirements is unacceptable and is seriously compromised. Compliance within the SCA is significantly below requirements or CNSC expectations, or there is evidence of overall non-compliance. Without corrective action, there is a high probability that the deficiencies will lead to unreasonable risk. Issues are not being addressed effectively, no appropriate corrective measures have been taken and no alternative plan of action has been provided. Immediate action is required.

Appendix H: Relevant Documents

H.1 Act and regulations

- <u>Nuclear Safety and Control Act</u>
- <u>Administrative Monetary Penalties Regulations</u>
- <u>Class II Nuclear Facilities and Prescribed Equipment Regulations</u>
- General Nuclear Safety and Control Regulations
- <u>Nuclear Substances and Radiation Devices Regulations</u>
- Packaging and Transport of Nuclear Substances Regulations, 2015
- <u>Nuclear Security Regulations</u>
- <u>Radiation Protection Regulations</u>
- <u>Nuclear Non-proliferation Import and Export Control Regulations</u>
- Canadian Nuclear Safety Commission Cost Recovery Fees Regulations
- <u>*Transport of Dangerous Goods Act, 1992*</u> (Transport Canada)
- <u>Transportation of Dangerous Goods Regulations</u> (Transport Canada)

H.2 Regulatory documents

- <u>REGDOC-1.4.1, Licence Application Guide: Class II Nuclear Facilities and Prescribed Equipment</u> (was draft in 2020, published in 2021)
- <u>REGDOC-1.5.1, Application Guide: Certification of Radiation Devices or Class II Prescribed</u> <u>Equipment</u>
- <u>REGDOC-1.6.1, Licence Application Guide: Nuclear Substances and Radiation Devices, Version 2</u>
- *REGDOC-2.2.2*, Personnel Training, *Version 2*
- <u>REGDOC-2.2.3, Personnel Certification: Radiation Safety Officers</u>
- <u>REGDOC-2.2.3, Personnel Certification: Exposure Device Operators</u> (and the associated <u>CSA PCP-09 Certified Exposure Device Operator Personnel Certification Guide</u>)
- <u>REGDOC-2.5.5</u>, *Design of Industrial Radiography Installations*
- <u>REGDOC-2.5.7</u>, *Design*, *Testing and Performance of Exposure Devices*, Version 1.1
- REGDOC-2.9.1, Environmental Protection: Environmental Principles, Assessments and Protection Measures, Version 1.1
- <u>REGDOC-2.12.3</u>, Security of Nuclear Substances: Sealed Sources and Category I, II and III Nuclear <u>Material, Version 2.1</u>
- <u>REGDOC-2.14.1, Information Incorporated by Reference in Canada's Packaging and Transport of</u> <u>Nuclear Substances Regulations, 2015</u>
- <u>REGDOC-3.2.1, Public Information and Disclosure</u>
- <u>REGDOC-3.2.2, Indigenous Engagement, Version 1.1</u>
- <u>REGDOC-3.5.2</u>, *Compliance and Enforcement: Administrative Monetary Penalties*, Version 2
- <u>REGDOC-3.5.2</u>, Compliance and Enforcement, Volume II: Orders under the Nuclear Safety and <u>Control Act</u>
- <u>REGDOC-3.5.3, Regulatory Fundamentals, Version 2</u>
- <u>REGDOC-3.6, Glossary of CNSC Terminology</u>

Other Relevant Documents (some have since been superseded by REGDOCs published in 2021)

- <u>G-91</u>, Ascertaining and Recording Radiation Doses to Individuals (2003)
- <u>G-121, Radiation Safety in Educational, Medical and Research Institutions (2000)</u>

- <u>G-129, rev. 1, Keeping Radiation Exposures and Doses "As Low as Reasonably Achievable</u> (ALARA)"
- <u>G-228, Developing and Using Action Levels (2001)</u>
- <u>GD-150</u>, <u>Designing and Implementing a Bioassay Program (2010)</u>
- <u>G-147, Radiobioassay Protocols for Responding to Abnormal Intakes of Radionuclides (2003)</u>
- <u>RD-58, Thyroid Screening for Radioiodine (2008)</u>
- S-260, Making Changes to Dose-Related Information Filed With the National Dose Registry (2004)
- <u>RD-364</u>, *Joint Canada-United States Guide for Approval of Type B(U) and Fissile Material* <u>*Transportation Packages*(2009)</u>
- <u>Regulatory Policy P-290, Managing Radioactive Waste</u>