



**Written submission from
United Way of Bruce Grey**

**Mémoire de
Centraide de Bruce Grey**

In the Matter of

À l'égard de

**Bruce Power Inc. – Bruce A and B
Nuclear Generating Station**

**Bruce Power Inc. - Centrale nucléaire de
Bruce A et Bruce B**

Request for a ten-year renewal of its Nuclear
Power Reactor Operating Licence for the
Bruce A and B Nuclear Generating Station

Demande de renouvellement, pour une période
de dix ans, de son permis d'exploitation d'un
réacteur nucléaire de puissance à la centrale
nucléaire de Bruce A et Bruce B

Commission Public Hearing – Part 2

**Audience publique de la Commission –
Partie 2**

May 28-31, 2018

28-31 mai 2018



United Way
Bruce Grey

Change starts here.

Canadian Nuclear Safety Commission
c/o Louise Levert, Secretariat
280 Slater St., Box 1046 Ottawa, ON K1P 5S9

Dear Members of the Commission:

I am writing this letter to offer my personal and professional support to Bruce Power's 10-year Licence Renewal application, which is currently before the Canadian Nuclear Safety Commission.

As the Executive Director with the United Way of Bruce Grey, I have worked closely with Bruce Power for many years. Both of our organizations share a common goal of helping those less fortunate in our communities by assisting grassroots organizations that positively impact people in the region. Bruce Power and its employees support the United Way through automatic payroll deductions and corporate fundraisers. Since 2001, Bruce Power has raised over \$3 million for my organization, and in 2017 it pledged another \$1.6 million over three years. This represents a \$533,000 per year commitment, which it decisively met in 2017 through employee donations, golf and soccer tournament fundraisers, and corporate and supplier donations.

Since 2003, Bruce Power has played an integral role in the success of the United Way. Our mandate is to meet unmet needs in Bruce and Grey Counties by mobilizing volunteer and financial resources in the common cause of caring. The United Way is an autonomous organization, which builds upon the strength of volunteers and voluntary action by engaging the whole community for the benefit of the whole community. Governed by a local Board of Directors, along with other volunteers, staff and our donors, we help to build caring communities and respond to a broad range of human needs on a local scale. This local autonomy allows us to respond to local needs, with locally created solutions.

The United Way has three main priorities. The first is 'From Poverty to Possibility,' which targets poverty, homelessness and neighbourhoods. The goal is to help people engage in their community by strengthening neighbourhood revitalization efforts, reducing poverty and improving access to affordable housing.

Our second priority is 'Healthy People, Strong Communities,' which targets vulnerable people, people with barriers in need of support, seniors, and victims of violence and abuse. The goal is to improve opportunities for people to access programs and supports that empower them to overcome barriers, build resilience, reduce isolation and be part of a caring, inclusive community.

Our third priority is 'All That Kids Can Be,' which targets early years, children, youth and families. The goal is to ensure children and youth are valued and supported members of the community with opportunities and resources to help them reach their fullest potential.

For the past 10 years the United Way has been a strong advocate for people experiencing energy poverty. In the past two years that advocacy was ramped up due to a significant increase in people facing financial crisis due to high electricity bills. Our own Utility Assistance Program supported people who needed help with furnace oil, propane and cord wood. We provided grants of \$500 per applicant household. We also provided budgeting advice and supported applications to other programs that help people with high energy bills.

In January 2018, the United Way Board of Directors increased the grant for the oil, wood and propane portion of the Utility Program to \$600 to adjust the grant to inflation. We could not have made this increase without the ongoing commitment that Bruce Power has made to the United Way.

Though not a product of Bruce Power's operations, high electricity prices were crippling many families in Bruce Grey, especially during the winter of 2014/15. The United Way actively informed the community that people were being disconnected from the electricity during the winter months. The United Way sought regulatory change to ensure people were not disconnected during winter months.

Over the past 18 months, I have met with the Minister of Energy, the Deputy Energy Minister and the Premier of Ontario, along with many others, to draw attention to this critical issue and have given voice to low-income people who often go unheard. As a result of this advocacy and the media attention it drew, Bruce Power took it upon itself to invite me, on behalf of the United Way, to special events so I could further connect with government officials and staff, especially those who work in the energy file.

As a result of these discussions, I was recently asked to sit on the Independent Electricity System Operator's Market Renewal Working Group. This will allow me to represent the interests of low-volume or residential consumers of electricity across Ontario, as the province looks to improve its energy system.

Throughout this process, Bruce Power – from its CEO to its 4,200 employees – has been unfailingly supportive of the United Way, our advocacy efforts, our programs and our need to speak for those without a voice.

Bruce Power is vitally important to Ontario families and businesses as a safe, reliable provider of over 30% of the province's electricity. Its leaders take seriously their responsibility to also provide for the communities in which we live, and we look forward to working together for the next 10 years and through to 2064.

Sincerely,



Francesca Dobbyn
Executive Director



United Way
Bruce Grey

Give. Volunteer. Act.

Bruce Power Licence Renewal

Community Engagement in Action

Francesca Dobbyn
Executive Director

May 2018



Our Mission

1. “What”

- to meet unmet needs in Bruce and Grey Counties

1. “How”

- by mobilizing volunteer and financial resources in the common cause of caring





Our Funding Priorities

From poverty to possibility



Healthy people,
strong communities



All that kids can be



100% of all funds donated to the United Way of Bruce Grey stay in the community to fund our three priority areas.

Change starts here.







Kincardine council concerned with Westario Power disconnecting customers in winter time

By: Liz Davidson
March 11, 2015

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Kincardine council is concerned that Westario Power is the only utility in the Council was responding to a report by Francesca Dobbyn, executive director whole last night (March 11).

Dobbyn said there was a significant number of disconnects by Westario Power nine last week," she said.

"Personally, I have a problem with disconnecting anyone's electricity in the v

Council Maureen Couture turned to Randy Hughes, Kincardine's represent take co asked.

New data highlights hydro affor crisis for rural Ontario

By Andrew Russell
National Online Journalist, Investigative Global News

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PLAY VIDEO

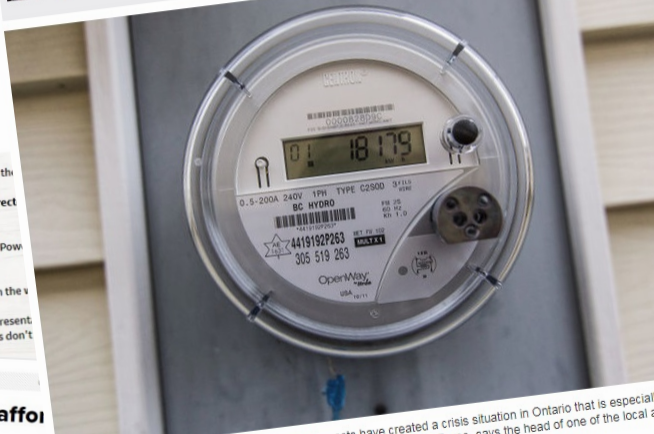
5	\$	41,541
52	\$	4,557,702
10	\$	105,583,215
71	\$	253,623
30	\$	5,393,690
77	\$	128,744

WATCH ABOVE: Soaring hydro bills are plaguing thousands of people in rural Ontario, leaving many to choose between paying for electricity or groceries. More than 226, 000 people haven't paid their bills for 2015. Eric Sorensen reports.

New numbers released by the Ontario Energy Board (OEB) reveal more Ontarians are falling behind on their energy bills, with the amount they owe climbing, and those who can least afford it are falling deeper into debt.

Rural Ontario 'in crisis' due to high hydro rates, local United Way head says

By Denis Langlois, Sun Times - Owen Sound
Friday, July 29, 2016 3:39:26 EDT PM



Soaring hydro costs have created a crisis situation in Ontario that is especially concerning in rural areas like Grey-Bruce, says the head of one of the local agencies that is helping people to keep their lights on.

Francesca Dobbyn, executive director of the United Way of Bruce Grey, which has released a report on utility assistance provided to households in the region over the past year, pointed to national news reports that quote the Ontario Energy Board as saying nearly 60,000 residential customers were disconnected in 2015 from hydro services in Bruce and Grey

Counties grew 26 per cent from \$260,000 last year to more than \$325,000 this year, according to the United Way, with only about \$30,000 funds granted out of more than \$65,000 needed. Those numbers don't include social services in specific counties and other agencies that provide utility assistance.

READ MORE: Ontario considers offering electricity consumers new, more flexible rate plans

Francesca Dobbyn, executive director of the United Way of Bruce Grey County and an outspoken critic of the province's energy policy, said the problem doesn't always lie with consumers but instead with the way hydro is delivered in the province.

Rural Ontario is in crisis with hydro bills the main culprit, says United Way

By: United Way of Bruce Grey

Tweeted



Ontario community sees 25% rise in Hydro One customers seeking financial help

By Adam Miller Online Journalist Global News

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They wanted to get a larger picture of keeping people warm and the

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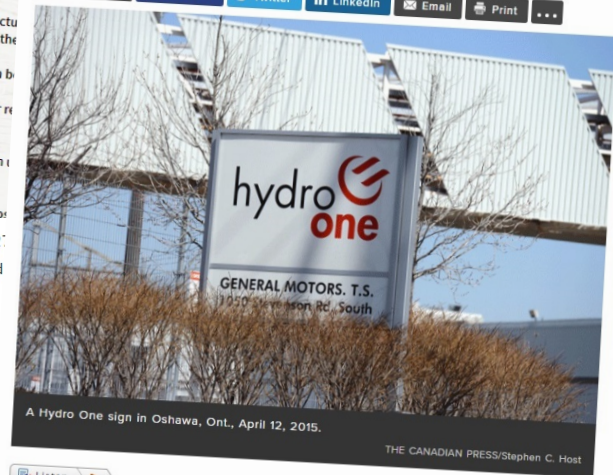
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A Hydro One sign in Oshawa, Ont., April 12, 2015.

THE CANADIAN PRESS/Stephen C. Host

The number of households in need of financial assistance due to rising hydro costs is increasing dramatically year over year in one southern Ontario community, with critics saying it's a "canary in the coal mine" signalling a worsening trend throughout the province.



Dobbyn applauds permanent winter disconnection ban

By Denis Langlois, Sun Times, Owen Sound
Sunday, November 5, 2017 1:40:27 EST PM



Getty Images

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Francesca Dobbyn says an Ontario Energy Board decision banning electricity companies from disconnecting power to peoples' homes due to non-payment in winter is something she has been pushing for more than a decade.

"I'm relieved," the executive director of the United Way of Bruce Grey said in an interview.

"We're exhausted. This has been a battle for years of getting these changes, getting the voices of people in our community into the hands of the decision-makers."

The OEB decision, handed down Thursday, bans electricity distributors from disconnecting or threatening to disconnect homes for non-payment from Nov. 15 to April 30 each year.

It goes a step further by banning the use of load-control devices during that period.

The OEB has also ordered electricity distributors to reconnect as soon as possible



PATRICK CALLAGHAN FOR THE SUN TIMES







Thank you