



# DESIGNATED OFFICER PROGRAM UPDATE: 2023

CMD 24-M14

May 22, 2024



# Presentation Outline

- CNSC Designated Officer Program (DO Program)
- Designated Positions
- DO Authorities Carried Out in 2023
- Update on DO Program Activities
- Focus on the Personnel Certification Division



# CNSC Designated Officer Program

Section 37 of the *Nuclear Safety and Control Act* (NSCA) gives the Commission the authority to designate DOs

- CNSC DOs are designated by title of office
- DO authorities include decisions on licensing, certification, and enforcement

The CNSC DO Program provides training and resources that:

- Allow for consistency in issuing and tracking DO certificates
- Support DOs in making independent, effective, consistent, and transparent decisions
- Support informing CNSC staff and reporting to the Commission

See [Appendix A](#) for more information on DO duties under the NSCA

See [Appendix B](#) for more information on the current DO Program activities

The DO Program exists to support DOs

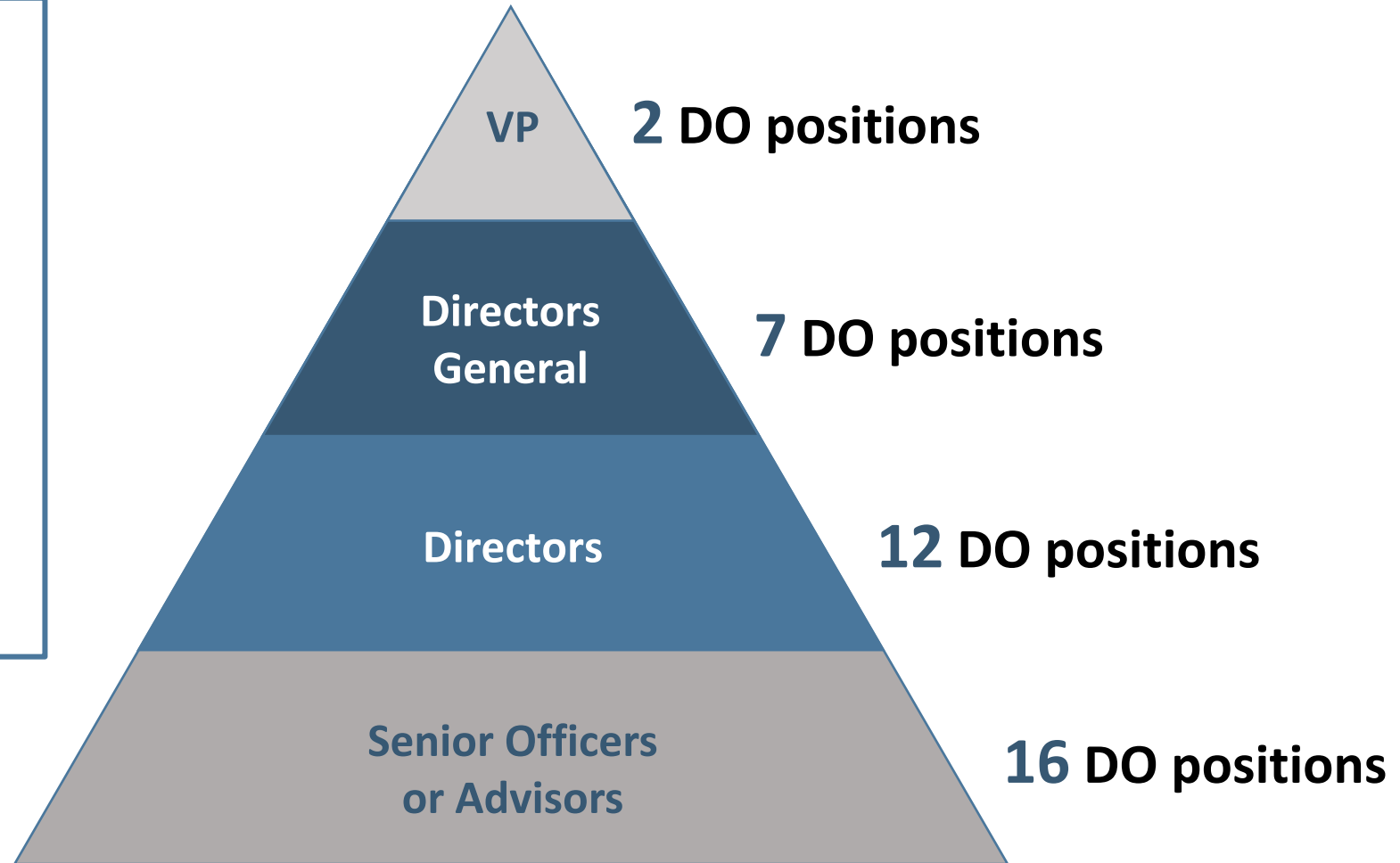


# DO Positions at the CNCS

## 37 DO positions at the CNCS

- DOs are issued a certificate setting out their duties
- DO authorities are not transferable
- DOs in management positions carry out the DO duties of all DO positions that report to them

See [Appendix C](#) for more information on DO Positions and authorities at the CNCS





# DO Authorities Carried Out in 2023

## Total of **3,244** DO decisions

- 734 certifications of prescribed equipment and persons
- 916 issuances of a license
- 1,543 renewed, amended, revoked, and transferred licences
- 30 designations of inspectors
- 2 designations of analysts
- 1 DO order
- 12 confirmations and amendments of inspector orders
- 1 authorization of return to work; and
- 5 Administrative Monetary Penalties

See [Appendix D](#) for more information on DO authorities carried out in 2023



## The NSCA specifies DO decisions that must be reported to the Commission

### Report to Commission

#### 37(5) A designated officer shall report to the Commission on

- (a) a refusal by the designated officer to issue, renew, suspend, amend, revoke or replace a licence or authorize its transfer;
- (b) the issuance by the designated officer of a licence that contains the condition that the applicant provide a financial guarantee referred to in subsection 24(5);
- (c) a renewal of a licence where the terms or conditions of the licence are amended, or a suspension, amendment, revocation or replacement of a licence, other than an amendment of terms or conditions or a suspension, amendment, revocation or replacement made on the application, or with the consent, of the licensee; and
- (d) a confirmation, amendment, revocation or replacement of an order under paragraph (2)(g).

- The Commission Registry provides quarterly memos to the Commission with timely details on reportable DO decisions
- This report, along with quarterly memos, fulfils the reporting requirements



# Decisions Reportable to the Commission (2/2)

In 2023, DOs made **96 decisions** reportable to the Commission

## 37(5)(a)

*Licensing refusals (including refusals to issue, renew, suspend, amend, revoke, replace, or authorize transfer)*

**2** refusals to issue and renew a licence

## 37(5)(b)

*Issuance of a licence with a financial guarantee*

**82** licences issued with a financial guarantee

## 37(5)(c)

*Licence renewal with a change in licence conditions, or a licence suspension, amendment, revocation or replacement without an application or the licensee's consent*

**0** duties to report

## 37(5)(d)

*Confirmation, amendment, revocation or replacement of an inspector's order*

**12** inspector orders confirmed or amended

See [Appendix E](#) for more information on these decisions.

## DO Community Forum

- Allows DOs to share knowledge, expertise and experiences
- Strengthens relationships
- Provides updates on tools and assistance
- Sixth DO Community Forum – May 11, 2023

*(See [Appendix F](#) for more information on the DO Community Forum)*

## Improvements to the DO Program

- DO Program Self-Assessment completed – Program works
  - Examples of implemented improvements:
    - Streamlined reporting to the Commission
    - Centralized DO Program documentation on the CNSC Management System

*(See [Appendix G](#) for more information on DO Program improvements)*







## **DO authorities for persons acting in and out of DO positions**

- Persons acting in a DO position may exercise DO duties of position when:
  - Acting appointments are long-term (3 months or longer)
  - Actors' qualification confirmed by hiring managers
- Actors receive DO certificates, confirming DO authorities, and take DO training
- Persons acting out of DO positions may exercise DO duties of substantive position
- Hiring manager determines whether the actor or the person acting out of the position exercises DO authorities



## **DO authorities when 2 people are holding the same title of office**

- For succession planning and knowledge transfer, there may be periods when two individuals hold a title of office for a designated position
- Only one person can carry out DO duties in any DO position
- Hiring manager confirms which of the two exercises DO authorities

## **Effective dates for exercising DO duties**

- DOs may exercise DO authorities on the date of appointment
- DO certificates are valid on the appointment date and expire when the person no longer occupies the position or there is a change to the authorized duties of the position

DO Program ensures necessary coverage of DO functions,  
and no excess of the number of DOs



## **What we heard following the 2020 DO Program Update**

- Commission interest in further details of specific DO authorities
- Questions regarding the DO decision making process



## Personnel Certification Division

- One of the four Divisions within the Directorate of Safety Management (DSM)
- Responsible for the personnel certification of Class IA Reactor facility workers and of Exposure Device Operators (EDOs)
  - *Class I Nuclear Facilities Regulations*
  - *Nuclear Substances and Radiation Devices Regulations*
- 4 DOs within DSM with the authority to make DO decisions for the Division, including DSM DG
  - Need to be satisfied that the worker can safely and competently perform the duties before granting a certification which is valid for 5 years



## Class IA Reactor facility, Personnel Certification Requirements Overview

Governed by REGDOC-2.2.3, Personnel Certification, Volume III: Certification of Reactor Facility Workers, Version 2

- **Initial certification requirements:** training, knowledge-based certification examinations, performance-based certification examination, work under supervision and management interview
- **Renewal of certification requirements:** continuing training, knowledge-based requalification testing, performance-based requalification testing, minimum employment
- PCD Examination and Certification Officers (ECOs) review certification applications against regulatory requirements and prepare a recommendation to a DO for a final decision



## EDOs, Personnel Certification Requirements Overview

Governed by CSA PCP-09 Exposure Device Operator Personnel Certification Guide - Revision 1

- **Initial certification requirements:** vocational training, on-the job training, practical examination, written examination
- **Renewal of certification requirements:** continuing training, continuous work experience, practical examination
- PCD ECOs review certification applications against regulatory expectations and prepare a recommendation to a DO for a final decision

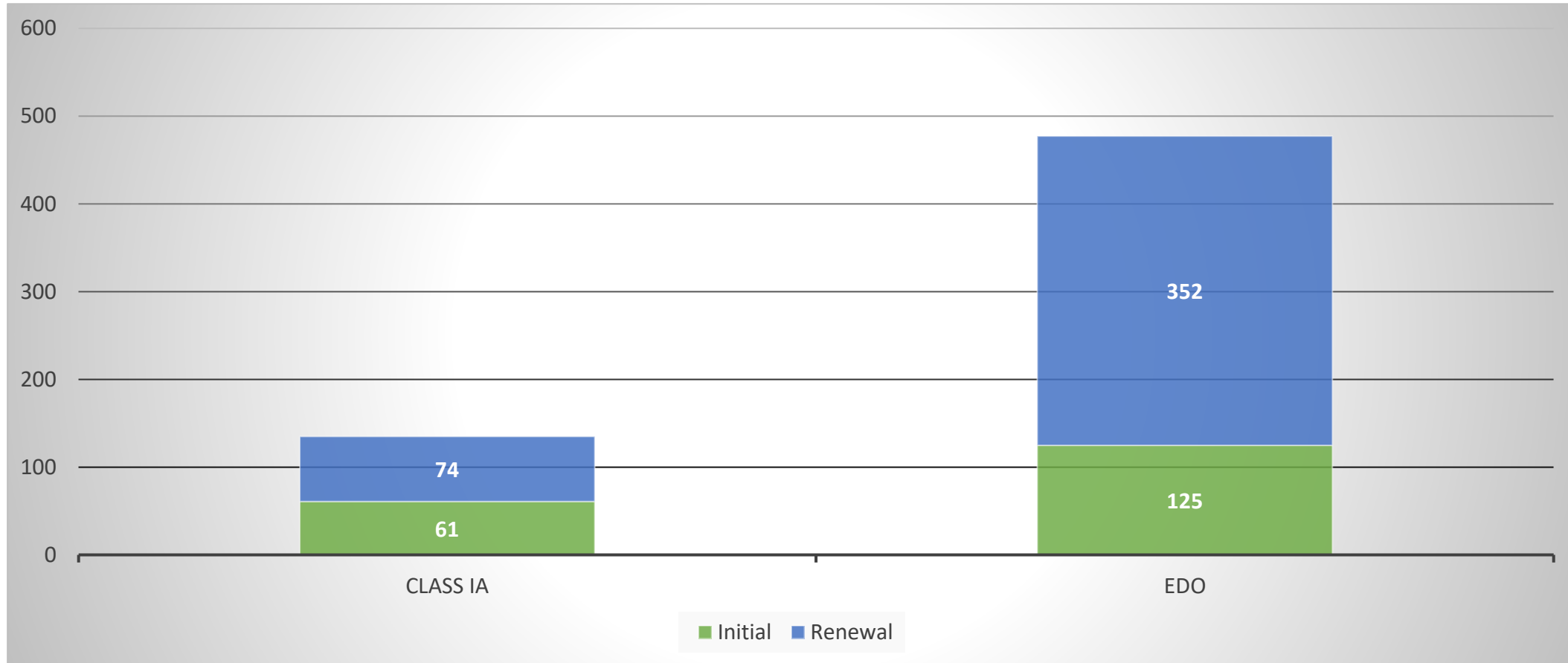


## Designated Officer Considerations

- Reviews the certification application and the personnel certification recommendation from the PCD ECO
  - Ensures all applicable regulatory requirements are met
- Requests additional information to the PCD ECO if needed
- Needs to be satisfied that the worker possesses the necessary knowledge and can perform the duties of the position safely and competently



## Personnel Certification Decisions in 2023



The EDO population >> number of certified staff employed at Class IA facilities





- In **2023**, CNSC DOs carried out **3,244** authorities
- **96** decisions were reportable to the Commission
- Centralized DO Program enhances and strengthens support to DOs

The DO Program is a key and effective component of the CNSC's licensing and compliance framework



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## Summary of Designated Officer Authorities



## Licensing and certification authorities pursuant to the NSCA

- 37(2)(a): *certify and decertify prescribed equipment for the purposes of the NSCA*
- 37(2)(b): *certify and decertify persons referred to in paragraph 44(1)(k) as qualified to carry out their duties under the NSCA or the duties of their employment, as the case may be*
- 37(2)(c): *issue, on receipt of an application referred to in subsection 24(2), a licence of a class established by the Commission*
- 37(2)(d): *renew, suspend in whole or in part, amend, revoke or replace, or authorize the transfer of, upon receipt of an application referred to in subsection 24(2), a licence of a class established by the Commission*



## Designation and compliance (non-licensing and certification) authorities, pursuant to the NSCA

- 37(2)(e): *designate any person whom the designated officer considers qualified as an analyst under section 28 or as an inspector under subsection 29(1)*
- 37(2)(f): *make any order that an inspector may make under subsection 35(1) or (2)*
- 37(2)(g): *confirm, amend, revoke or replace any order made by an inspector*
- 37(2)(h): *authorize the return to work of persons whose dose of radiation has or may have exceeded the prescribed radiation dose limits*
- 65.05: *issue notices of violation (related to administrative monetary penalties)*

# DO Program Overview



- Self-directed learning using the internal **DO Community Webpage**
- Briefing with the VP-LCAB or designate on applicable legislation, DO decision-making, DO authorities and DO Certificate
- Briefing with the DO Program lead on DO training activities, tools and resources available to DO when carrying out DO authorities
- On-the-job coaching, peer consultations, learning of operational matters
- In-class training on DO orders

The DO Program ensures that DOs continue to have the knowledge and tools needed to perform their duties



- **Program and process documents**
- **DO certification**
- **DO Community Webpage: Main tool of the Program**
  - Contains existing Program and process documents for all DO authorities, contacts, links to other tools of the DO Program
- **DO Community Forum**
  - Provides DOs with a venue for sharing knowledge, expertise, experiences; further strengthening the relationship between members of the DO Community; offering DOs feedback on the DO Program
- **DO Program Bulletin Board, DO Program Mailbox**
  - Allow to provide updates and obtain feedback on the DO Program
- **DO decisions tracking, DO Program reports to the Commission**
- **Access to internal Legal Services / LCAB**





## CNSC DO Positions and Authorities as of April 2024

# CNSC DESIGNATED OFFICER POSITIONS AND AUTHORITIES

CNSC DESIGNATED OFFICER POSITIONS AND AUTHORITIES											
	Authority										
	Certify and decertify prescribed equipment for the purposes of the Act	Certify and decertify persons referred to in paragraph 44(1)(k) as qualified to carry out their duties under this Act or the duties of their employment, as the case may be	Issue, on receipt of an application referred to in subsection 24(2), a licence of class established by the Commission	Renew, suspend in whole or in part, amend, revoke or replace, or authorize the transfer of, upon receipt of an application referred to in subsection 24(2), a licence of class established by the Commission	Designate any person whom the Designated Officer considers qualified as an inspector under subsection 29(1)	Designate any person whom the Designated Officer considers qualified as an analyst under section 28	Make any order that an inspector may make under subsection 35(1) or (2)	Confirm, amend, revoke or replace any order made by an inspector	Authorize the return to work of persons whose dose of radiation has or may have exceeded the prescribed radiation dose limits	Issue notices of violations (related to Administrative Monetary Penalties)	
REGULATORY OPERATIONS BRANCH	Title of Office	37(2)(a)	37(2)(b)	37(2)(c)	37(2)(d)	37(2)(e)	37(2)(e)	37(2)(f)	37(2)(g)	37(2)(h)	65.05
	<b>Executive VP and Chief Regulatory Operations Officer</b> <i>Regulatory Operations Branch</i>	✓	✓	✓	✓	✓		✓	✓	✓	✓
	<b>Director General</b> <i>Directorate of Nuclear Substance Regulation (DNSR)</i>	✓	◆	◆	◆	◆		◆	◆		◆
	<b>Director</b> <i>Accelerators and Class II Facilities Division</i>	✓	◆◆	◆◆	◆◆			◆	◆		
	<b>Senior Project Officer/Senior Program Officer</b> (maximum 3 positions) <i>Accelerators and Class II Facilities Division</i>			◆◆	◆◆						
	<b>Director</b> <i>Nuclear Substances and Radiation Devices Licensing Division</i>			◆◆	◆◆			◆	◆		
	<b>Licensing Project Officer</b> (maximum 4 positions) <i>Nuclear Substances and Radiation Devices Licensing Division</i>			◆◆	◆◆						

REGULATORY OPERATIONS BRANCH	Title of Office	37(2)(a)	37(2)(b)	37(2)(c)	37(2)(d)	37(2)(e) [designate inspectors]	37(2)(e) [designate analysts]	37(2)(f)	37(2)(g)	37(2)(h)	65.05
	<b>Director</b> <i>Transport Licensing and Strategic Support Division</i>	✓		◆◆	◆◆			◆	◆		
	<b>Senior Certification Engineer</b> (maximum 4 positions) <i>Transport Licensing and Strategic Support Division</i>	◆◆		◆◆	◆◆						
	<b>Director</b> <i>Operations Inspection Division</i>							◆	◆		
	<b>Director General</b> <i>Directorate of Nuclear Cycle and Facilities Regulation (DNCFR)</i>			◆	◆	◆		◆	◆		◆
	<b>Director</b> <i>Canadian Nuclear Laboratories Regulatory Program Division (CNLRPD)</i>							◆◆			
	<b>Director General</b> <i>Directorate of Power Reactor Regulation (DPRR)</i>					◆		◆	◆		◆
	<b>Director</b> <i>Bruce Regulatory Program Division</i>							◆◆			
	<b>Director</b> <i>Pickering Regulatory Program Division</i>							◆◆			
	<b>Director</b> <i>Darlington Regulatory Program Division</i>							◆◆			
	<b>Director</b> <i>Point Lepreau Regulatory Program Division</i>							◆◆			
<b>Director General</b> <i>Directorate of Advanced Reactor Technologies (DART)</i>						◆		◆	◆	◆	

Title of Office	37(2)(a)	37(2)(b)	37(2)(c)	37(2)(d)	37(2)(e) [designate inspectors]	37(2)(e) [designate analysts]	37(2)(f)	37(2)(g)	37(2)(h)	65.05
<b>VP and Chief Science Officer</b> <i>Technical Support Branch</i>		✓	✓	✓	✓	✓	✓	✓	✓	✓
<b>Director General</b> <i>Directorate of Environmental and Radiation Protection and Assessment (DERPA)</i>			◆	◆	◆	✓	◆	◆	✓	◆
<b>Director</b> <i>Radiation Protection Division</i>									✓	
<b>Director General</b> <i>Directorate of Safety Management (DSM)</i>		◆					◆	◆		◆
<b>Director</b> <i>Personnel Certification Division</i>		◆◆*								
<b>Senior Examination and Certification Officer (maximum 2 positions)</b> <i>Personnel Certification Division</i>		◆◆**								
<b>Director General</b> <i>Directorate of Security and Safeguards (DSS)</i>			◆	◆	◆		◆	◆		◆
<b>Director</b> <i>Non-Proliferation and Export Controls Division</i>			◆◆	◆◆						
<b>Senior Advisor (maximum 3 positions)</b> <i>Non-Proliferation and Export Controls Division</i>			◆◆	◆◆						

- 31 DO positions defined in [2014](#) (CMD 14-M24)
- 3 additional DO positions added in 2019 (CMD 19-H110)
- 1 additional DO position added in 2020 (CMD 20-H109)
- 2 additional DO positions added in 2024 (CMD 24-H106)

Legend	
✓	Fully authorized
◆	Authority restricted to the directorate's licensing and certification mandate
◆◆	Authority restricted to the division's licensing and certification mandate
*	Decertification of NPP operators(s) will only be exercised by designated DGs and VPs
**	Authorities restricted to the certification of exposure device operators



## DO Authorities Carried Out in 2023



# DO Authorities Carried Out – 2023 (1/2)

Title of Office / Division	Designated Officer Authorities carried out in 2023									
	37(2)								65.05	Total
	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)		
<b>Executive VP of Regulatory Operations Branch and Chief Regulatory Operations Officer</b>						1			1	2
<b>Director General, Directorate of Nuclear Substance Regulation</b>					3		6		3	12
Accelerators and Class II Facilities Division		20	41	229			3			293
Nuclear Substances and Radiation Devices Licensing Division			62	1090						1152
Transport Licensing and Strategic Support Division	102		28	1						131
Operations Inspection Division										0
<b>Director General, Directorate of Nuclear Cycle and Facilities Regulation</b>			2	3	8		2		1	16
Canadian Nuclear Laboratories Regulatory Program Division										0
<b>Director General, Directorate of Power Reactors Regulation</b>					14					14
<b>Director General, Directorate of Advanced Reactor Technologies</b>										0
<b>VP of Technical Support Branch and Chief Science Officer</b>					2		1			3
<b>Director General, Directorate of Environmental and Radiation Protection and Assessment</b>				7						7
Radiation Protection Division								1		1
<b>Director General, Directorate of Safety Management</b>		117								117
Personnel Certification Division		495								495
<b>Director General, Directorate of Security and Safeguards</b>					5					5
Non-Proliferation and Export Controls Division			783	213						996
<b>Total</b>	<b>102</b>	<b>632</b>	<b>916</b>	<b>1543</b>	<b>32</b>	<b>1</b>	<b>12</b>	<b>1</b>	<b>5</b>	<b>3244</b>

See [Appendix C](#) for a summary of DO authorities under 37(2) and 65.05 (AMPs) of the NSCA

Position not authorized for this DO authority

Authority not exercised in 2023

Number of times duty carried out in 2023



## 3,193 licensing and certification authorities in 2023 including

- 1,573 authorities by DNSR DOs
  - 131 licences issued
  - 371 licences renewed
  - 759 licence amendments
  - 125 licence revocations
  - 65 licence transfers
  - 102 prescribed equipment certifications
  - 20 personnel certifications
- 996 authorities by DSS DOs
  - 783 licences issued
  - 213 licences amended or revoked
- 612 personnel certifications by DSM DOs
- 7 licence amendments by DERPA DO
- 2 licences issued and 3 licences renewed or amended by DNCFR DO

## 51 non-licensing/certification authorities in 2023 including

- 3 inspector designations, 9 inspector orders confirmations or amendments, and 3 AMPs issued by DNSR DOs
- 14 inspector designations by DPRR DO
- 8 inspector designations, 2 inspector orders confirmations, and 1 AMP issued by DNCFR DO
- 5 inspector designations by DSS DO
- 2 analyst designations and 1 inspector order amendment by the DO as the VP TSB
- 1 DO order and 1 AMP issued by the DO as the VP ROB
- 1 return to work authorization by DERPA DO

**DOs carried out 3,244 authorities in 2023**



## Administrative Monetary Penalties (AMPs)

Section 65.05 of the NSCA allows the issuance AMPs to an individual or a corporation

- Up to \$20,000 for individuals and up to \$100,000 for corporations

## DO Orders

Paragraph 37(2)(f) allows authorized DOs to make orders

- Orders made by a DO must be referred to the Commission

	2019	2020	2021	2022	2023
AMPs	0	2	1	1	5
DO Orders	1	0	3	0	1

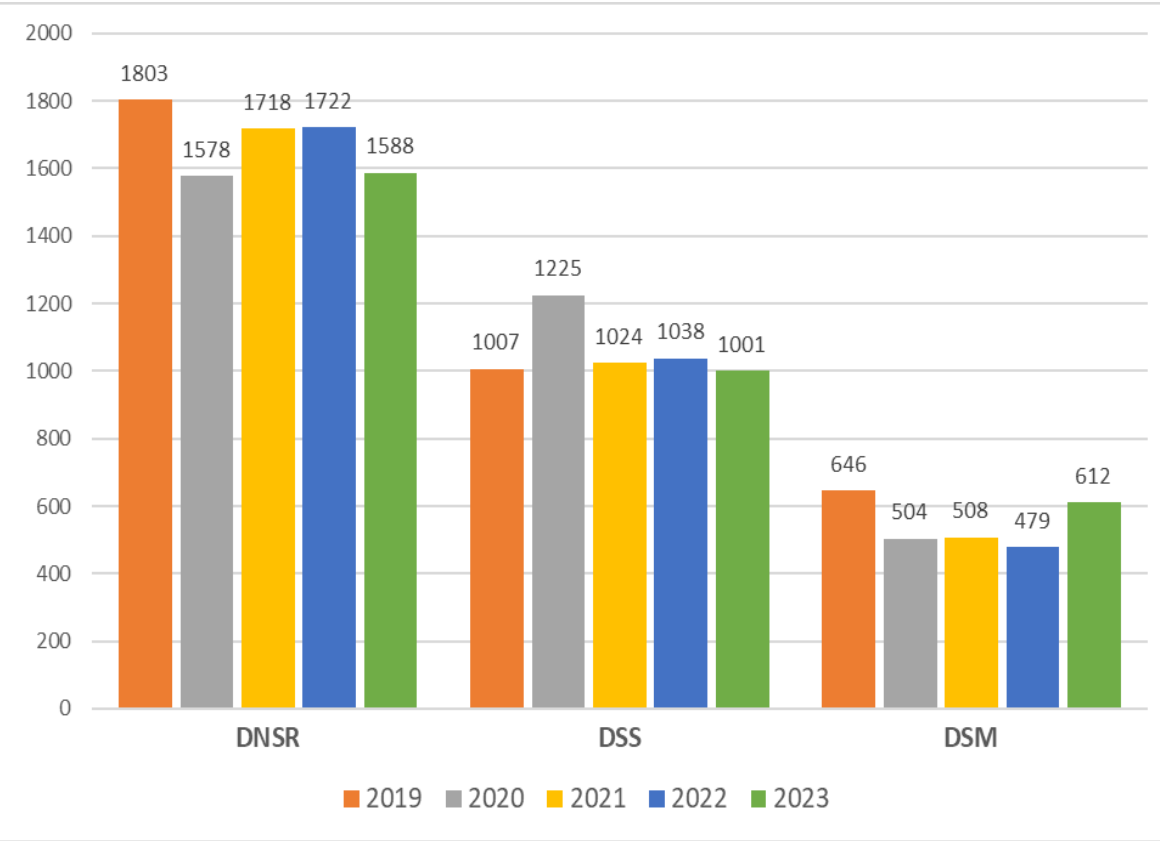
Details about AMPs and DO orders are available on the [CNSC website](#)



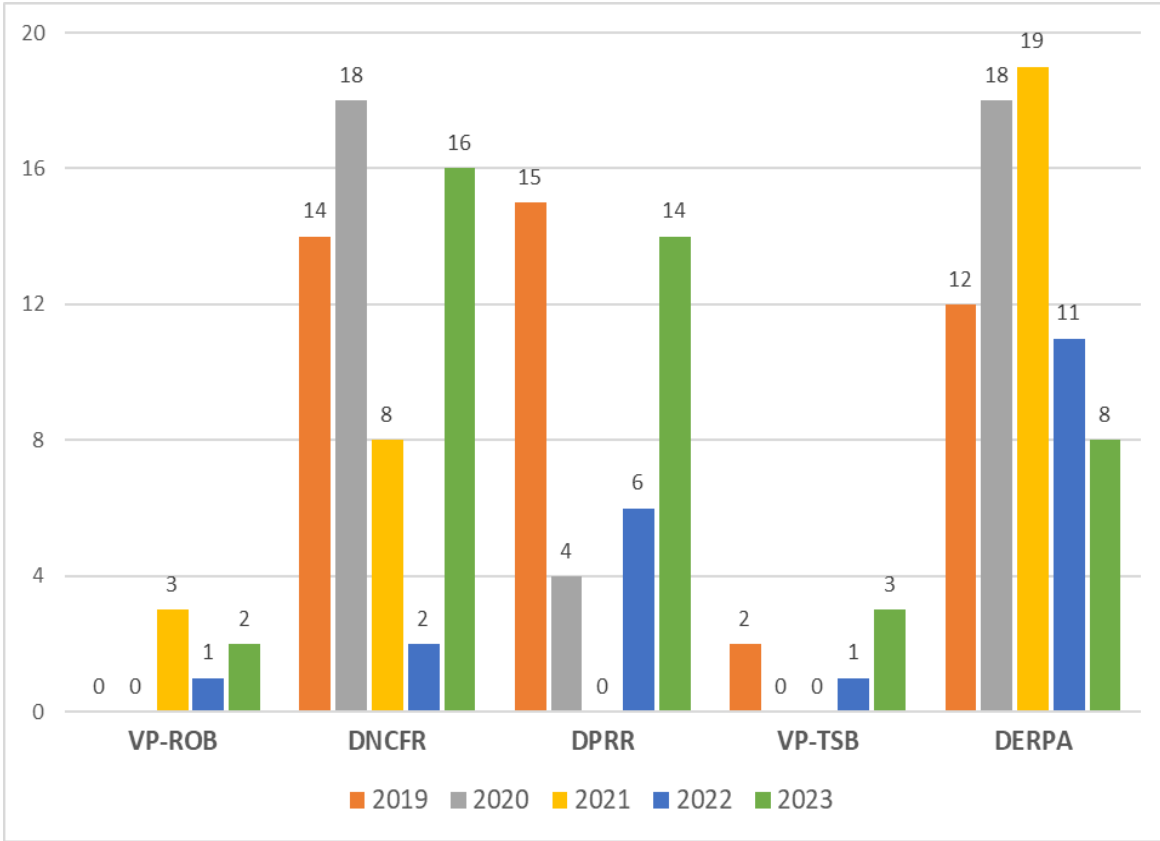


# 2023 DO Authorities vs Previous Years

## Directorates carrying out the largest number of DO authorities in 2023



## DO authorities carried out by remaining five directorates and VPs





## 2023 DO Decisions Reportable to the Commission

Pursuant to subsection 37(5) of the NSCA



# 37(5) DO Decisions for 2023 (1/3)

<b>37(5)(a)</b>	<b>37(5)(b)</b>
<p><b>1</b> refusal to issue an export licence by DO in the Non-Proliferation and Export Controls Division</p> <p>On the basis that the proposed export would be inconsistent with the measures which Canada has adopted with respect to the implementation of Canada’s international obligations on the non-proliferation of nuclear weapons or other nuclear explosive devices</p> <p><b>1</b> refusal to renew a licence by DO in the Nuclear Substances and Radiation Devices Licensing Division</p> <p>Because the DO determined that the applicant was not qualified to carry out the licensed activities required in accordance with subsection 24(4) of the NSCA</p>	<p><b>82</b> licences issued with a financial guarantee</p> <ul style="list-style-type: none"><li>• <b>30</b> by the Accelerators and Class II Facilities Division DOs</li><li>• <b>50</b> by the Nuclear Substances and Radiation Devices Licensing Division DOs</li><li>• <b>2</b> by the Directorate of Nuclear Cycle and Facilities Regulation DO</li></ul>



# 37(5) DO Decisions for 2023 (2/3)

## 37(5)(d)

**9 inspector orders\*** confirmed or amended by DOs in the Directorate of Nuclear Substance Regulation

Order #	Date of DO Decision	Date of Order	DO Decision	Licence#	Licensee
0601	2023-02-02	2023-01-05	Confirm	16798-1-22.3	MDG Contracting Services Inc.
1303	2023-03-15	2023-02-14	Confirm	05963-1-25.0	Carmeuse Lime (Canada) Limited
0604	2023-03-28	2023-02-27	Confirm	60540-1-23.1	PrairieGeo Engineering Ltd.
1657	2023-04-13	2023-03-15	Confirm	14404-1-25.0	AR Geotechnical Engineering Ltd.
1145	2023-04-24	2023-03-29	Confirm	11809-1-26.0	Irving Paper Limited
1023	2023-08-28	2023-07-27	Confirm	09514-2-25.0	Border Paving Ltd.
1169	2023-10-23	2023-09-29	Confirm	14315-1-25.0	Groupe ABS Inc.
1015	2023-11-09	2023-09-28	Amend	14291-2-24.0	Nortech Advanced NDT Ltd.
1168	2023-12-01	2023-11-15	Confirm	13424-1-24.1	Impala Canada Ltd.

\* Further information on the inspector orders made in 2023 will be included in the 2023 Regulatory Oversight Report applicable to that licensee



# 37(5) DO Decisions for 2023 (3/3)

## 37(5)(d) continued

**2 inspector orders\*** confirmed by the Directorate of Nuclear Cycle and Facilities Regulation DO

Order #	Date of DO Decision	Date of Order	DO Decision	Licence#	Licensee
7040506	2023-07-25	2023-05-24	Confirm	WNSL-W2-3750.00/2022	Mississauga Metals & Alloys Inc. (MMA) and Mr. David Sharpe
7153977	2023-11-15	2023-10-26	Confirm	UML-MINEMILL-RABBIT.01/2023	Cameco Corporation

*\*Further information on the inspector orders made in 2023 will be included in the 2023 Regulatory Oversight Report applicable to that licensee.*

## 37(5)(d)

**1 inspector order** amended by the DO in the position of VP TSB and Chief Science Officer (*Protected B*)

Order #	Date of DO Decision	Date of Order	Licensee	Comments
0539	2023-05-02	2022-12-05	Hydro-Québec	<u>See: Order issued to Hydro-Québec – Gentilly-2 nuclear facilities (cnsccsn.gc.ca)</u>



## 2023 DO Community Forum



# 2023 DO Forum

## Agenda

Subject/ Objet	Designated Officers Community Forum 2023 / Forum de la communauté des fonctionnaires désignés 2023	
Date	THURSDAY, MAY 11, 2023 / JEUDI LE 11 MAI 2023	
Time / Heure	1:15 PM – 4:15 PM	Duration/Durée: 3 hrs
Agenda ~ Ordre du jour	1.	<b>Welcome, Opening Remarks / Bienvenue, message d'ouverture</b> T. Panichevska (Registry / Greffe de la Commission) <b>13h15 – 13h30</b>
	2.	When a licence renewal goes not as planned / Quand un renouvellement de permis ne va pas comme prévu S. Faille (DNSR / DRSN) <b>13h30 – 13h55</b> (E-doc <a href="#">7025099</a> (English) / <a href="#">7031470</a> (French))
	3.	Legal considerations for DO authorities and certificates / Considérations relatives aux SJ pour les autorisations et les certificats de FD R. Ringer / (LCAB / DGAJC). <i>Presentation may be provided upon request / La présentation peut être fournie sur demande</i> <b>13h55 – 14h40</b>
	4.	Break / Pause <b>14h40 – 14h50</b>
	5.	Inadequate Control of Quarantined Items / Contrôle inadéquat d'articles mis en quarantaine M. Hornof, J. Stevenson (DPRR / DRCN) <b>14h50 – 15h25</b> (E-doc <a href="#">6996240</a> )
	6.	Judicial Scrutiny of Designated Officer Decisions / Le contrôle judiciaire des décisions des fonctionnaires désignés S. Chari (LCAB / DGAJC). <i>Presentation may be provided upon request / La présentation peut être fournie sur demande</i> <b>15h25 – 16h05</b>
	7.	<b>Wrap up / Sommaire de la journée</b> T. Panichevska (Registry / Greffe de la Commission) <b>16h05 – 16h15</b>

## Sixth DO Community Forum May 11, 2023

- Fourth virtual forum
- Highlights
  - Virtual, shorter format of the Forum continues to work well
  - Emphasized importance of robust well-documented processes and timely advice from Legal Services



Supporting a collaborative DO Community





## 2023 DO Program Improvements



## DO Program Self-Assessment Completed – Program is well run and works for DOs

### Implemented enhancements - Examples

- Quarterly memos on reportable DO decisions
- Earlier annual DO Program reports to the Commission
- Centralized DO Program documentation on the CNSC Management System/Navigator Portal
- Shorter DO Community Forums facilitated by the DO Program lead
- Update on the implementation of DO function
- Improved communication with DOs

### Upcoming Improvements - Examples

- DO Program FAQs and welcome package for new DOs
- Lunch & Learn, DO information sessions, information package for admin assistants, additional information on the CNSC external site to strengthen the communication on the DO Program
- Updated information on the DO Community page on BORIS
- Simplified DOs contribution for the quarterly memos and annual reports to the Commission

### Other improvements

- Approved DO positions changed due to CNSC organizational changes
- Consistent licence template

Improving support to DOs